



Neighbors Not Users, Members not Customers, Partners not Patrons

R. David Lankes

We can talk about libraries as community hubs all we want, but if we don't change our definitions of service, we will simply be engaged in a marketing exercise. The future of libraries of all types is true co-ownership of libraries with members of the community. From programming, to collections to governance, libraries must evolve into vital social infrastructure. Lankes will talk about new concepts of librarianship and examples of direct community involvement.

ST. XAVIER
HIGH SCHOOL

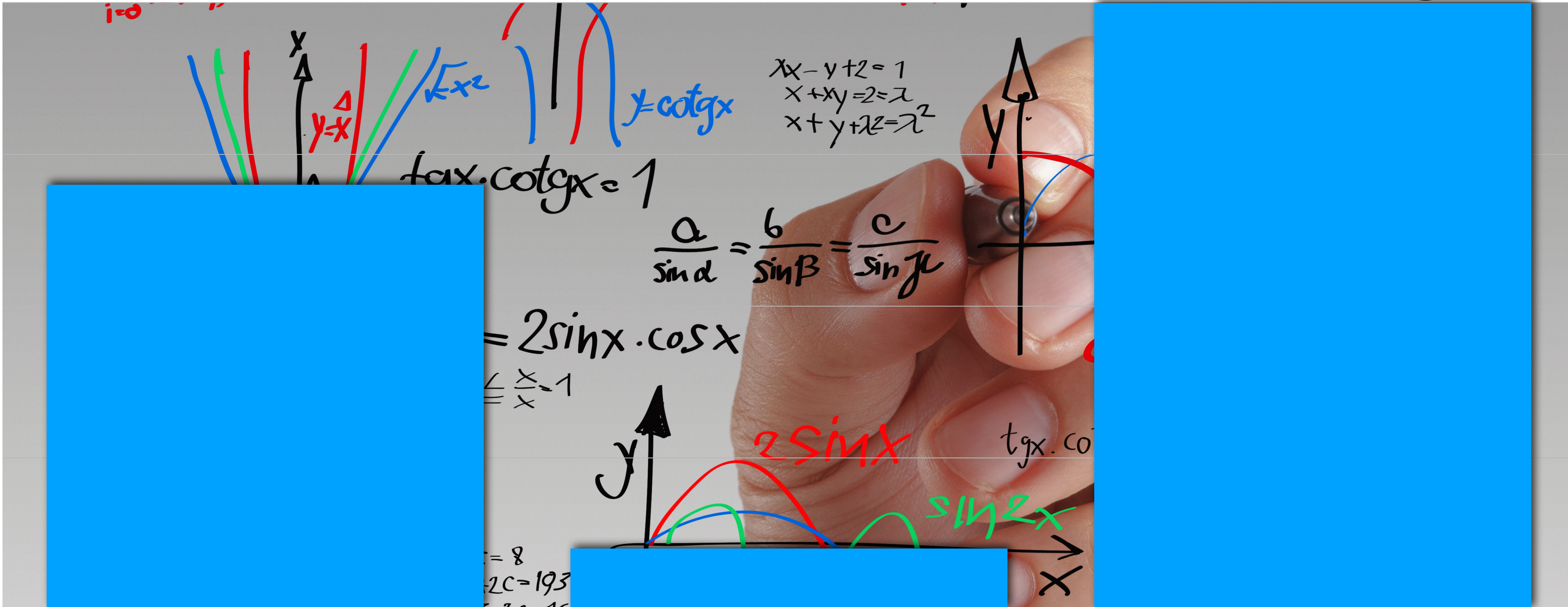


A

The Power of Informal Learning

- At Grade 4, the U.S. was #7 in the world in science
- At grade 8, the U.S. was #23 in the world in science
- As Adults, the U.S. was #1 in the world understanding of science

The Power of Informal Learning

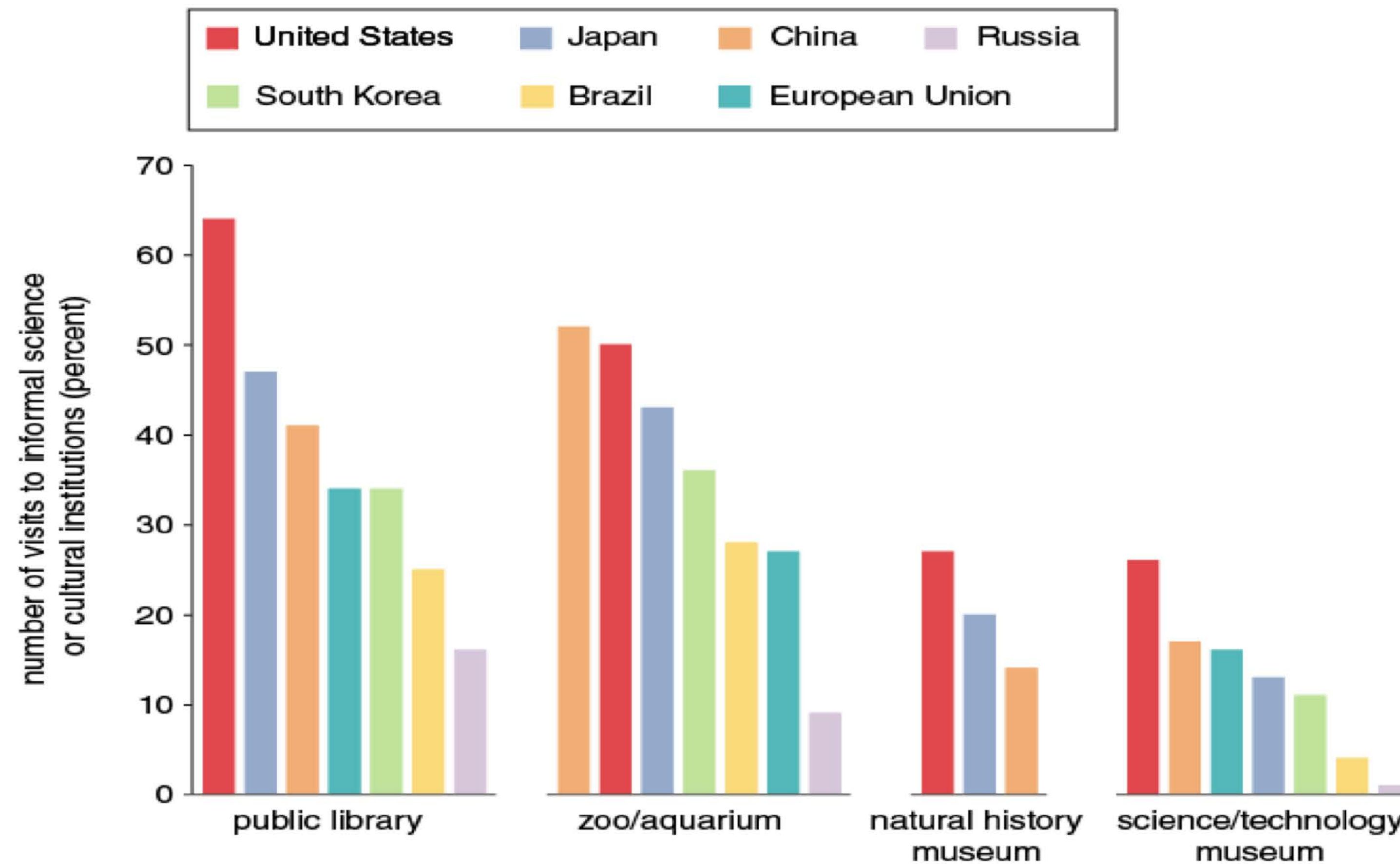


4th Grade

8th Grade

Adult

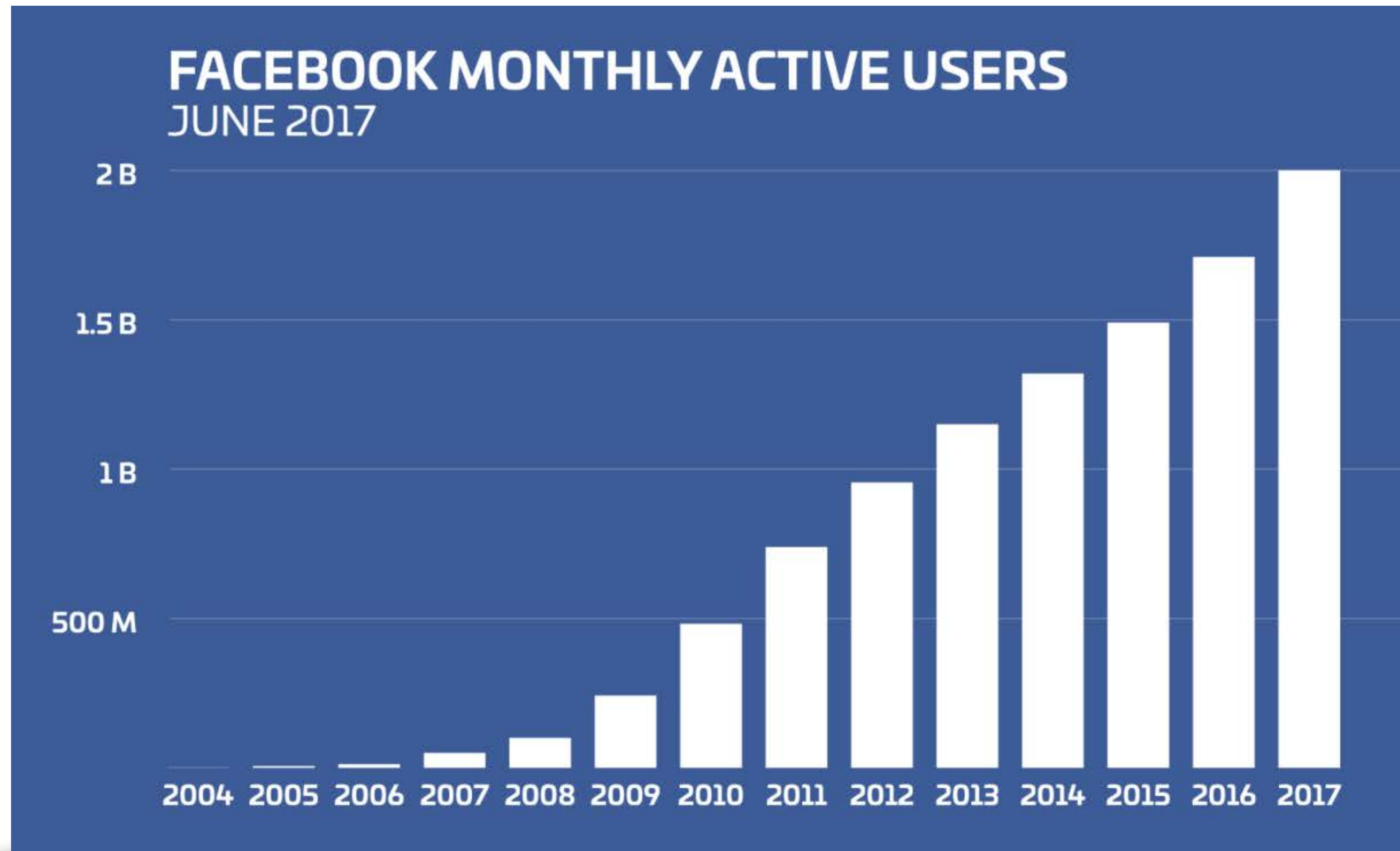
Use of Informal Science Venues



Aspects of Learning

- Learning is About Conversations
 - Conversants, Language, Agreements, Memory
- Conversations Are About Participation
- Participation is About Co-Ownership

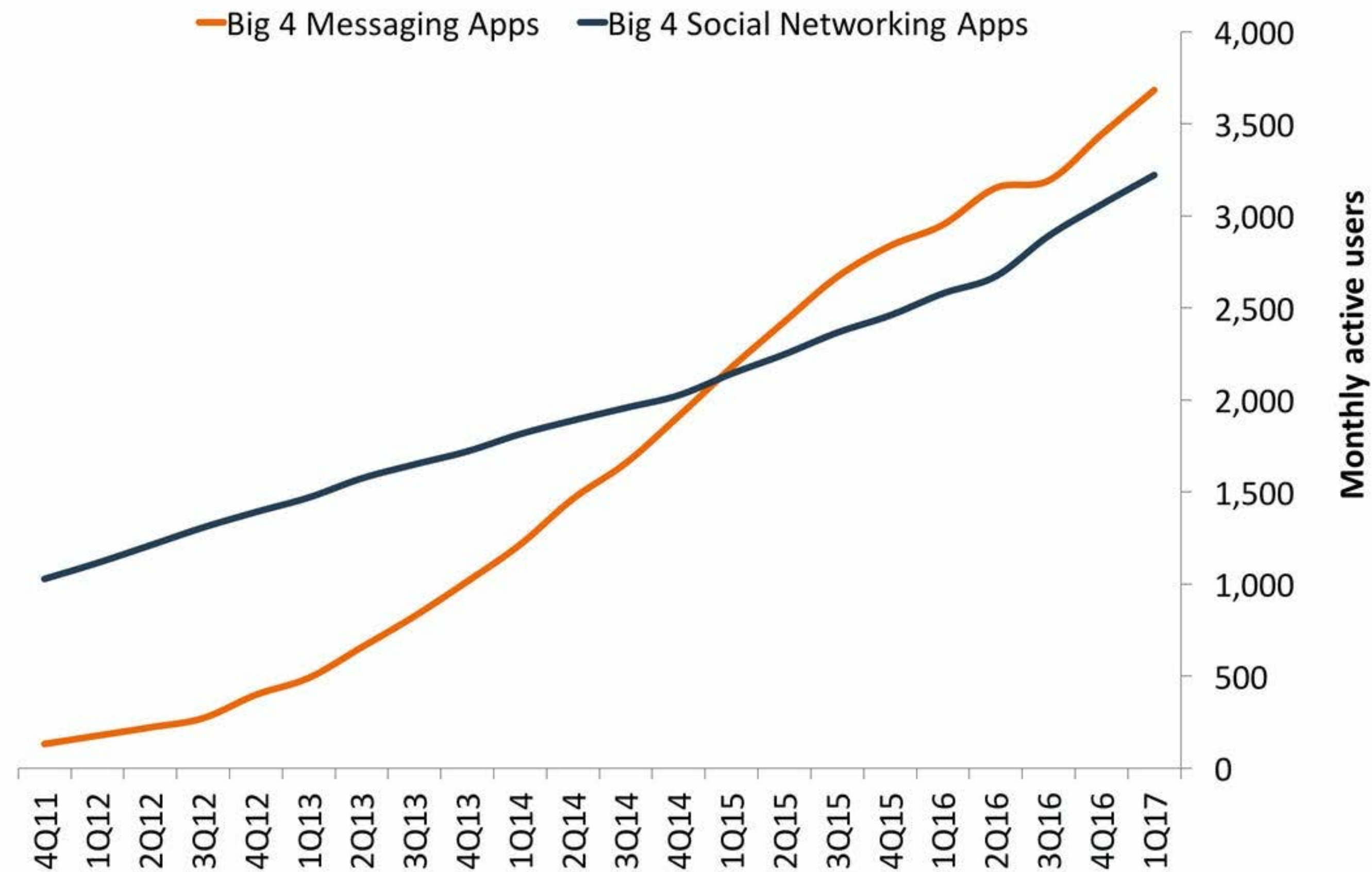
Participation on All Our Systems



Participation on All Our Systems

Messaging Apps Have Surpassed Social Networks

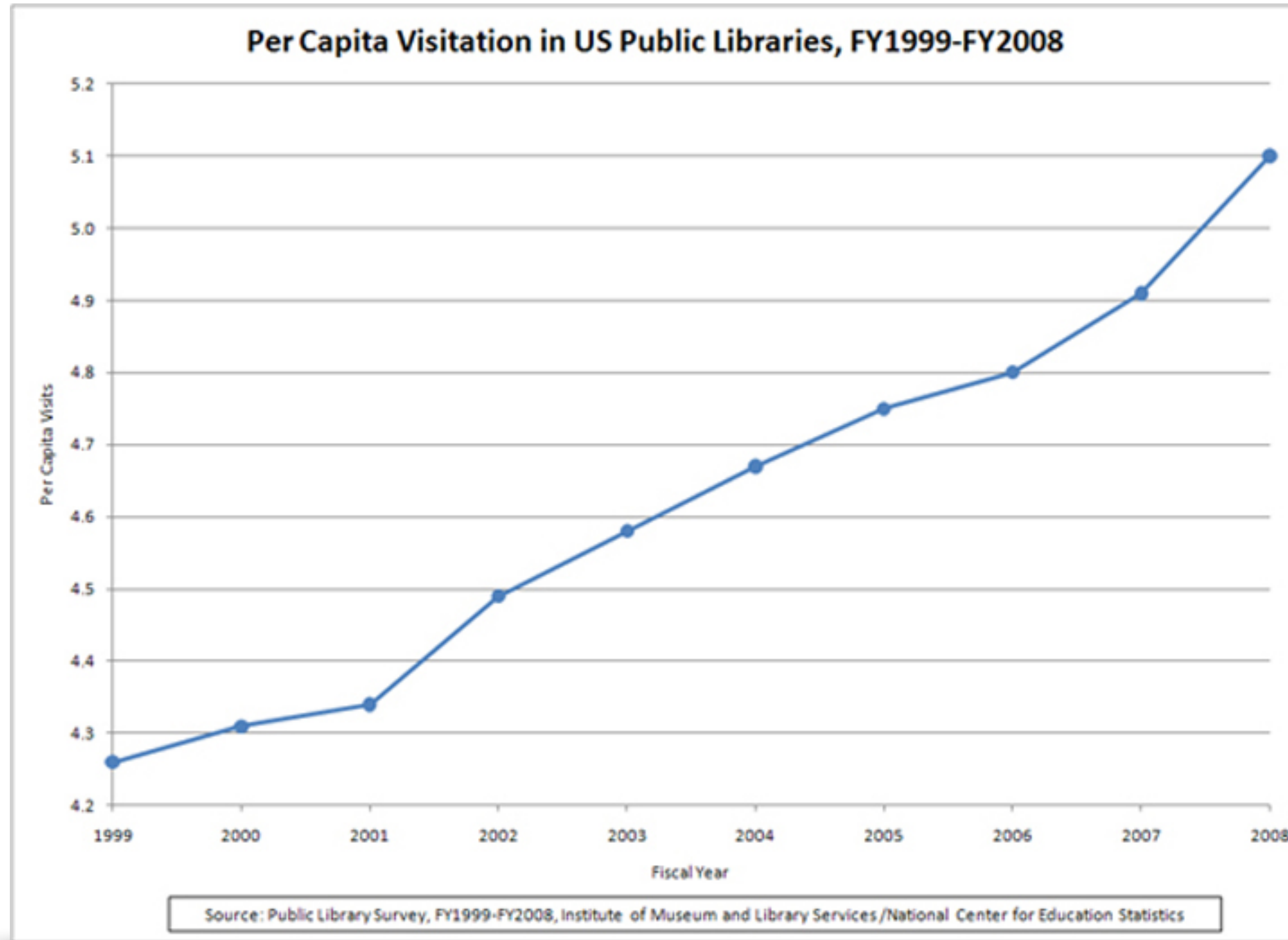
*Global monthly active users for the top 4 messaging apps and social networks,
In millions*



*Note: Big 4 messaging apps are WhatsApp, Messenger, WeChat, Viber.
Big 4 social networks are Facebook, Instagram, Twitter, LinkedIn
Source: Companies, Apptopia, TechCrunch, BI Intelligence estimates, 2017*

BI INTELLIGENCE

Participation on All Our Systems



**Remember When We Thought Gre
the Internet Would Bring Us
Together?**

Access ≠ Ownership

- Neighbors Not Users*
- Members not Customers
- Partners not Patrons





PUBLISHED

New York : Arthur A. Levine
Books, 2000.
Year Published: 2000
Description: xi, 734 p. : ill. ; 24
cm.
Language: English
Format: Book

READING LEVEL

Lexile: 880

ISBN/STANDARD NUMBER

0439139597
9781338299175
9780439139595

Harry Potter and the Goblet of Fire

Rowling, J. K.

Book - 2000

Y Fiction / Rowling, J. K., Kids Book / Worlds / Harry Potter / Fiction

None on shelf

2 requests on 11 copies

Community Rating:

★★★★☆ (554 ratings)

[Sign in](#) to request

Location	Call Number	Branch	Item Status
Downtown Youth	Y Fiction / Rowling, J. K.	Downtown Library	On Hold Shelf
Downtown Youth	Y Fiction / Rowling, J. K.	Downtown Library	On Hold Shelf
Downtown Youth	Y Fiction / Rowling, J. K.	Downtown Library	Due 11-14-2019
Downtown Youth	Y Fiction / Rowling, J. K.	Downtown Library	Due 11-03-2019
Downtown Youth	Y Fiction / Rowling, J. K.	Downtown Library	Due 10-29-2019
Downtown Youth	Y Fiction / Rowling, J. K.	Downtown Library	Due 11-09-2019



Rowling, J. K.

Book - 2000

Y Fiction / Rowling, J. K., Kids Book / Worlds / Harry Potter / Fiction

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★★★★☆ (554 ratings)

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REVIEWS & SUMMARIES

School Library Journal Review

Booklist Review

Publishers Weekly Review

Summary / Annotation

Table of Contents

Fiction Profile

Author Notes

COMMUNITY REVIEWS

WHAT???

submitted by soccerforlife on April 20, 2010, 3:25pm

I can't believe no one's written a review! Gosh, are there no Harry Potter fans in Ann Arbor? I think that in the beginning you may need to skip a few chapters, but the ending, as always, is amazing.

Summary

submitted by mysterio on June 18, 2011, 11:44am

Fourteen-year-old Harry Potter joins the Weasleys at the Quidditch World Cup, then enters his fourth year at Hogwarts Academy where he is mysteriously entered in an unusual contest that challenges his wizarding skills, friendships and character, amid signs that an old enemy is growing stronger.

Stunning.

submitted by OliviapOpp on June 20, 2011, 3:40pm

An outstanding sequel to The Prisoner of Azkaban. I love the exciting scenes when Harry is in the Triwizard Tournament.

Great

submitted by qfarol on June 23, 2011, 10:19am

This was my favorite book out of all of them. The maze is really good

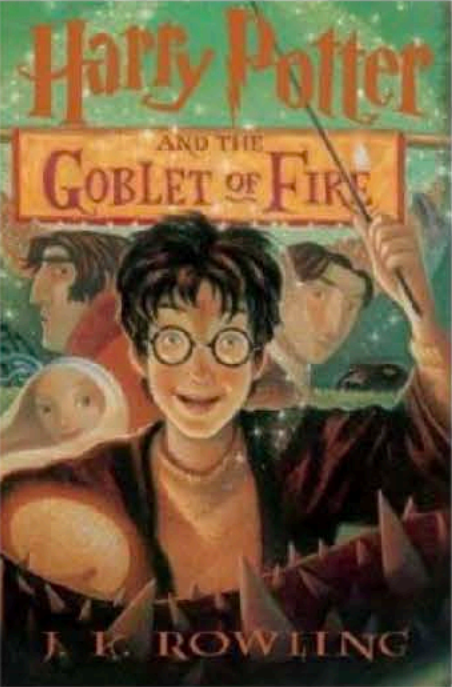
Awesome

submitted by spacelyga on June 23, 2011, 4:38pm

Ann Arbor District Library

Search:

Catalog



SERIES

Harry Potter

PUBLISHED

New York : Arthur A. Levine Books, 2000.
Year Published: 2000
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0439139597
9781338299175
9780439139595

aadl.org/search/catalog/synthesizer

Dave's World Site Maintain Look at Riland Expect 2.0 Health Bookmarks Durham Development SoCar Google Translate

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Format

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☐ Blu-ray

☐ Streaming Video

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Music & Sound

☐ CD

☐ LP Record

☐ Music Download

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Tools

☐ Tools

☐ Art Print

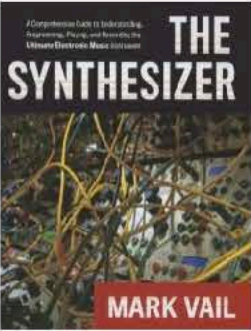
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Audience

☐ Kids

☐ Teen

☐ Adult



[The Synthesizer : : a Comprehensive Guide to Understanding, Programming, Playing, and Recording the Ultimate Electronic Music Instrument](#)


Vail, Mark.

Book - 2014 - 786.741 Va

1 On Shelf At: Downtown Library

No requests on this item

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[Mobile Cube - Stereo Vocal/synthesizer/guitar Amplifier.](#)

Tools - Music Tools

1 On Shelf At: Tools

1 request on 8 copies

Sign in to request



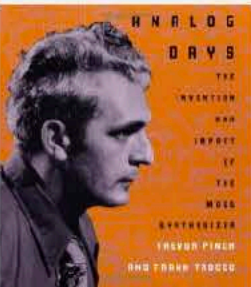
[Micro Cube Bass RX - Bass Guitar/synthesizer Amplifier.](#)

Tools - Music Tools

None Available

2 requests on 8 copies

Sign in to request



[Analog Days : : the Invention and Impact of the Moog Synthesizer](#)

Pinch, T. J. (Trevor J.)

Book - 2002 - 786.741 Pi

1 On Shelf At: Downtown Library

submitted by spaceyga on June 23, 2011, 4:38pm

SoCar Google Translate

library

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World Cup, then enters his fourth year at contest that challenges his wizarding owing stronger.

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www.sctv.org/stories/education/2017/over-2000-students-expecte

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south carolina read in - Google Search

Story | Over 2,000 Students Expected to Attend 2017 S...


cocky's reading express - Google Search

Over 2,000 Students Expected to Attend 2017 SC Read-In

March 28, 2017 - Posted in Education by Bette Jamison



Register Gallery



Over 2,000 students from across South Carolina will march to the State House ground Read-In, celebrating the magic of books alongside politicians, literacy advocates and m April 4.

The event, now in its 26th year, is meant to encourage a love of reading in children of all ages.

Students, teachers and adult chaperones from 80 different schools and 100 daycare fa to travel to Columbia for the event.

Attendees will gather at the South Carolina State Library at to kick off the Read-In, par House alongside the Keenan High School drum line. WLTx Anchor Darci Strickland, the

By the River

Digital

Education

ETV Endowment Interns

Making it Grow

Palmetto Scene

SC Public Radio

SCETV

SCETV Regionals

Telehealth

This Week in South Carolina

Weather





scthrive.org

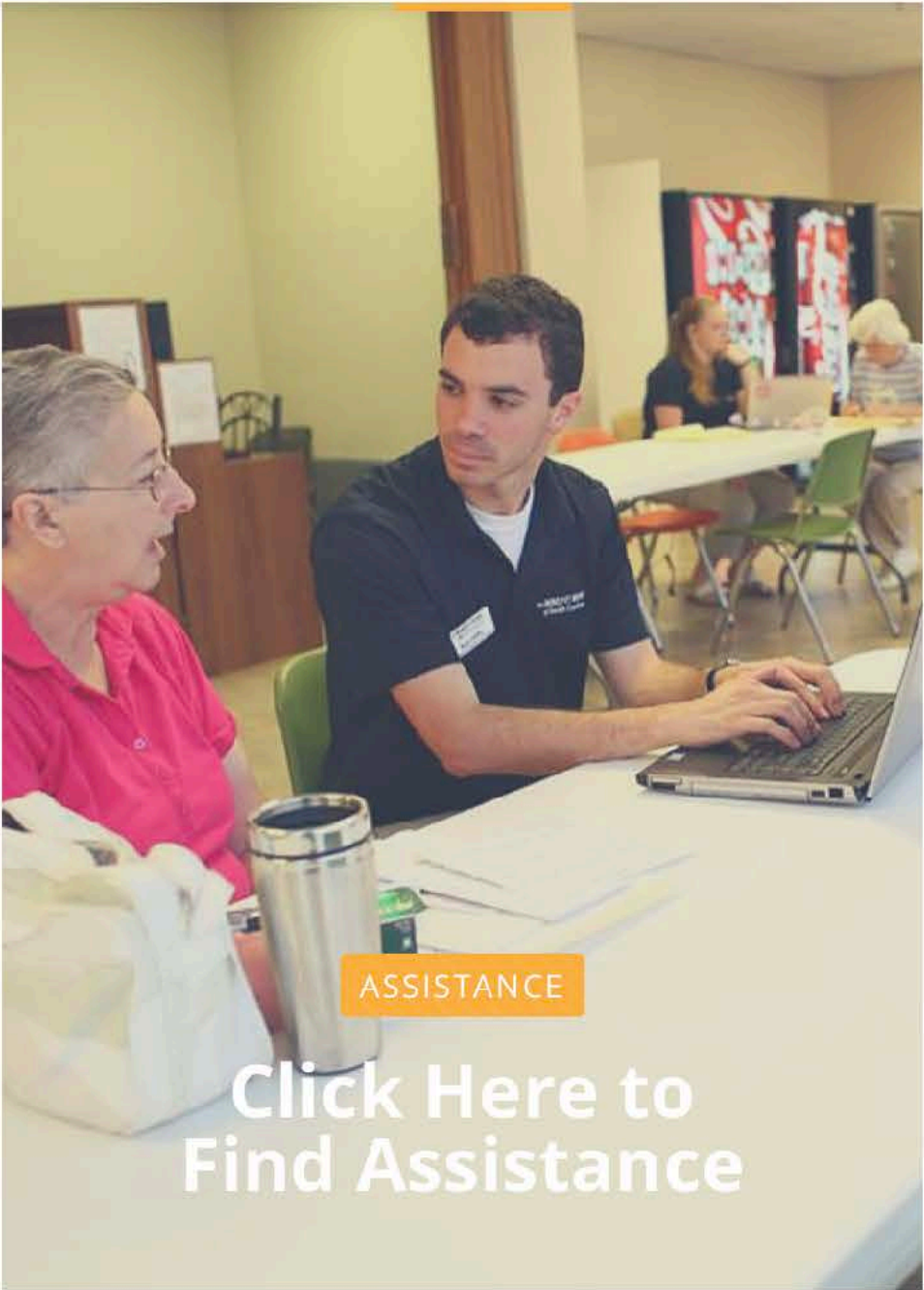
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Home | SC Thrive

cocky's reading express - Google Search

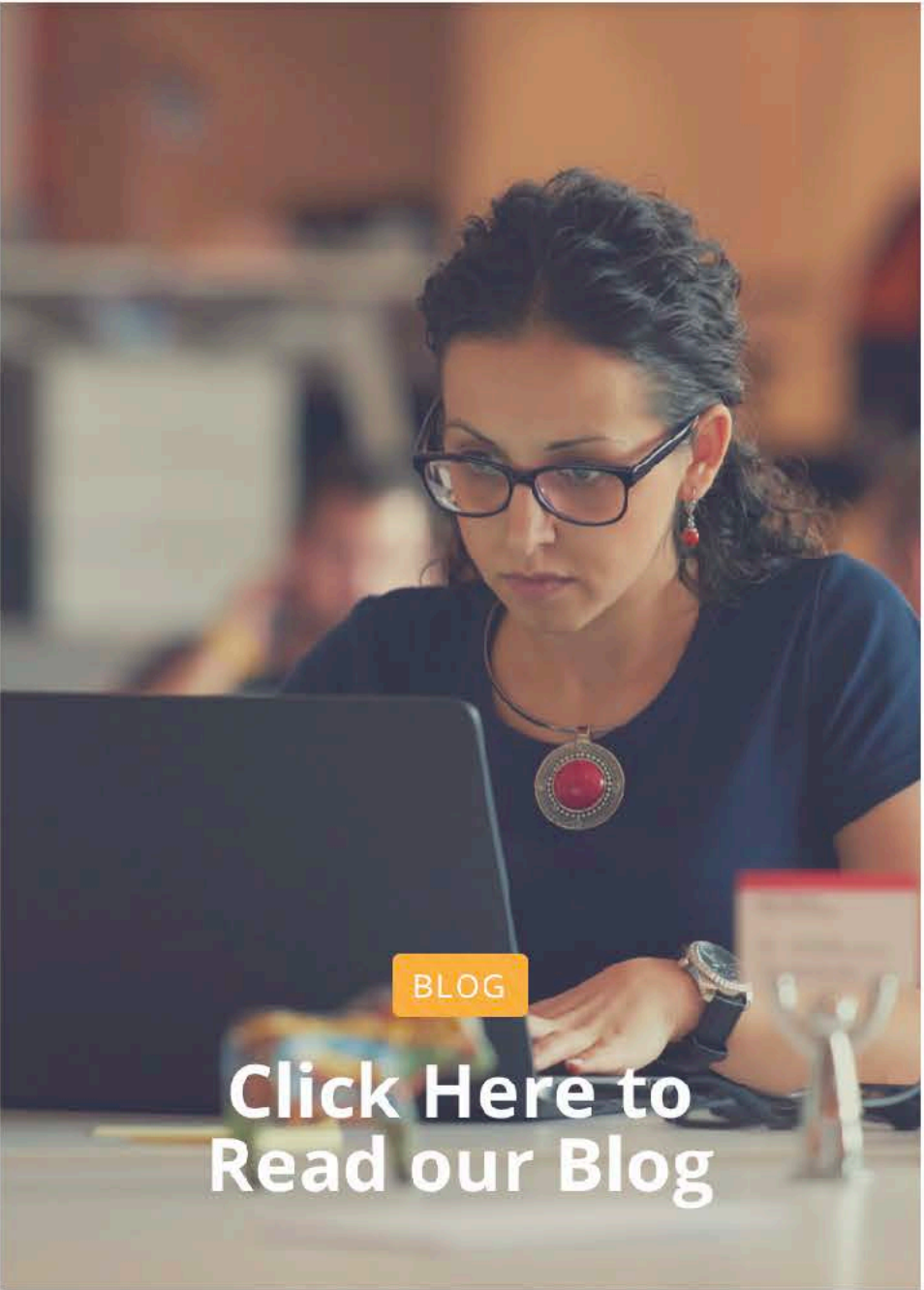
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BLOG

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Vision
Stabilized, Healthy Communities



Mission
SC Thrive leads South Carolinians to stability by providing innovative and efficient access to quality of life resources.









www.cbc.ca/news/canada/new-brunswick/stu

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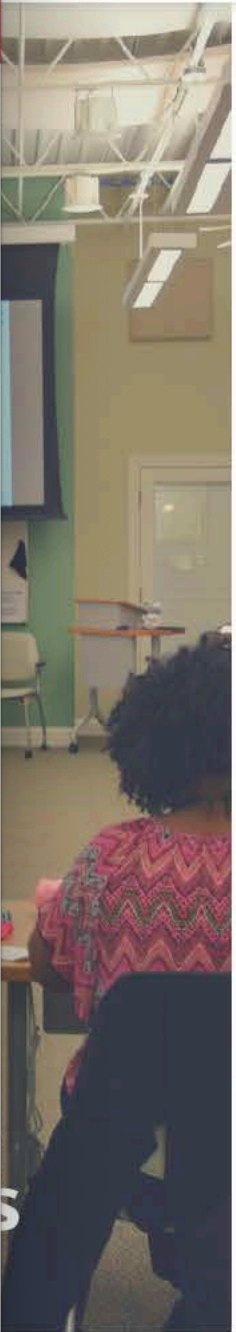
email

reddit

in

Eric Weissman says 70,000 post-secondary students in Canada experience homelessness

Elizabeth Fraser · CBC News · Posted: Nov 19, 2018 10:44 AM AT | Last Updated: November 19, 2018



The Next Decade

Our Commitment

Enhance our citizens' lives through services when, where and how they need them.

Our Goals

- Support the economic vitality of our community
- Monitor and respond to societal changes with information to help people manage and improve their lives.
- Support and nourish the community spirit, imagination and culture
- Contribute to the growth and development of our community's families and children

Our Vision

- You know us – and we know you
- You Trust Us
- You Are Proud of Us
- You Inspire Us
- You Can't Read Enough (For Us)

Our mission
your place stories you want. information you need. connections you seek.



Next Decade Work plan for External Goals 2012-2013

Changes are listed in red: new=lavender, on-going=pink, completed=green, no progress=yellow

Index	Goal	Project	Action	Timeframe	Who is Responsible	Status update
4.7.1	Contribute to the growth & development of our community's families & children	Teen Space Evaluation	Conduct an evaluation of The Edge and make recommendations for improvements	12/1/12	Lena Vogt & Edge Evaluation Team	BHAG: Be the "it" place for teens in Topeka and Shawnee County. Explore, inspire, learn, create, plan. Evaluation of where we are complete. Environmental scanning in progress.
4.1.1	Contribute to the growth & development of our community's families & children	Expand library's reach in delivering services, collections & programs	Develop plan & implementation for Parks & Recreation public computing project		Team being formed	
6.1.1	Support the economic vitality of our community	Hackerspace	Work with outside community group to create partnership	7/1/13	Rob Banks & David King	
6.2.1	Support the economic vitality of our community	Cowork space	Work with outside community group to create a partnership	7/1/13	Rob Banks & David King	
7.1.1	Library Growth	Customer Retention	Develop & implement strategies that will increase retention of new customer from 50%-75%	12/1/13	Gina Millsap, Rob Banks, Diana Friend, Paul Brennan & Ruth Rodden	



2019-2022 Strategic Plan

Advance Our Community

Richland Library brings diverse people together to solve community problems. Our work enhances our communities' strengths and increases our overall livability.



Advanc
Richland
communit

GOAL 1

Help create a strong and resilient economy.

Outcomes:

- Community leaders view us as a vital part of what makes our community more livable and attractive to business and economic development.
- Artists, designers and makers have access to the tools, resources and knowledge needed to turn their talents and passions into business opportunities.

GOAL 2

Strengthen community cohesion.

Outcomes:

- Residents have access to safe spaces and trusted, competent facilitators that encourage courageous conversations.
- We support problem-solving at the local level, empowering residents with the knowledge and skills they need to advocate for themselves and fully participate in democracy.
- We are a part of what attracts, grows and retains talent in Columbia and Richland County, building partnerships with welcoming, vibrant community groups.

GOAL 3

Transform educational outcomes for youth.

Outcomes:

- Beginning and struggling readers and their caregivers gain valuable support, knowledge and inspiration from the resources and expertise on our team.
- We support teens, helping them build confidence and skills as they achieve their personal, professional and educational goals.

GOAL 4

Increase equity, inclusion and opportunity.

Outcomes:

- Regardless of a person's circumstance, neighborhood or background, the library is an accessible and supportive community anchor.
- We are part of an ecosystem of service providers and advocates for marginalized and underserved communities, eliminating barriers and strengthening support for those who need us most.

ances our

"Bad libraries build collections, good libraries build services, great libraries build communities."

R. David Lankes



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— R. David Lankes

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build services, great libraries
build communities." R. DAVID LANKES

Bad libraries build collections,
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*Bad libraries build collections,
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— R. David Lankes

Prince
Edward
County

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Slides @
<https://DavidLankes.org>