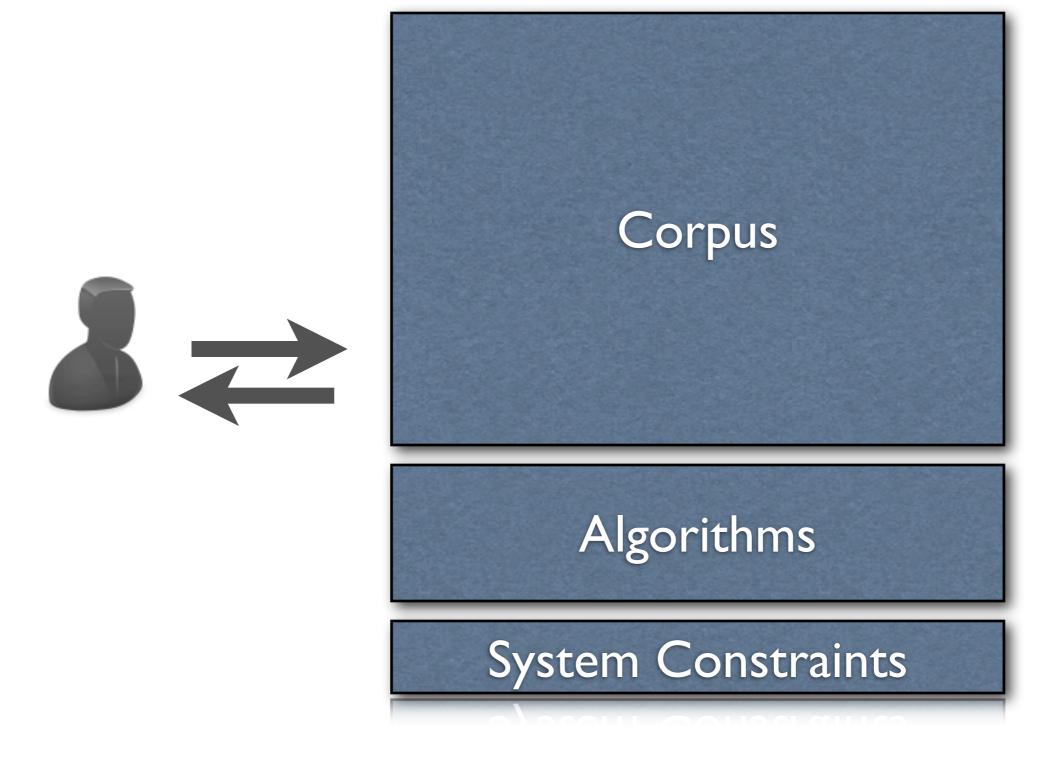
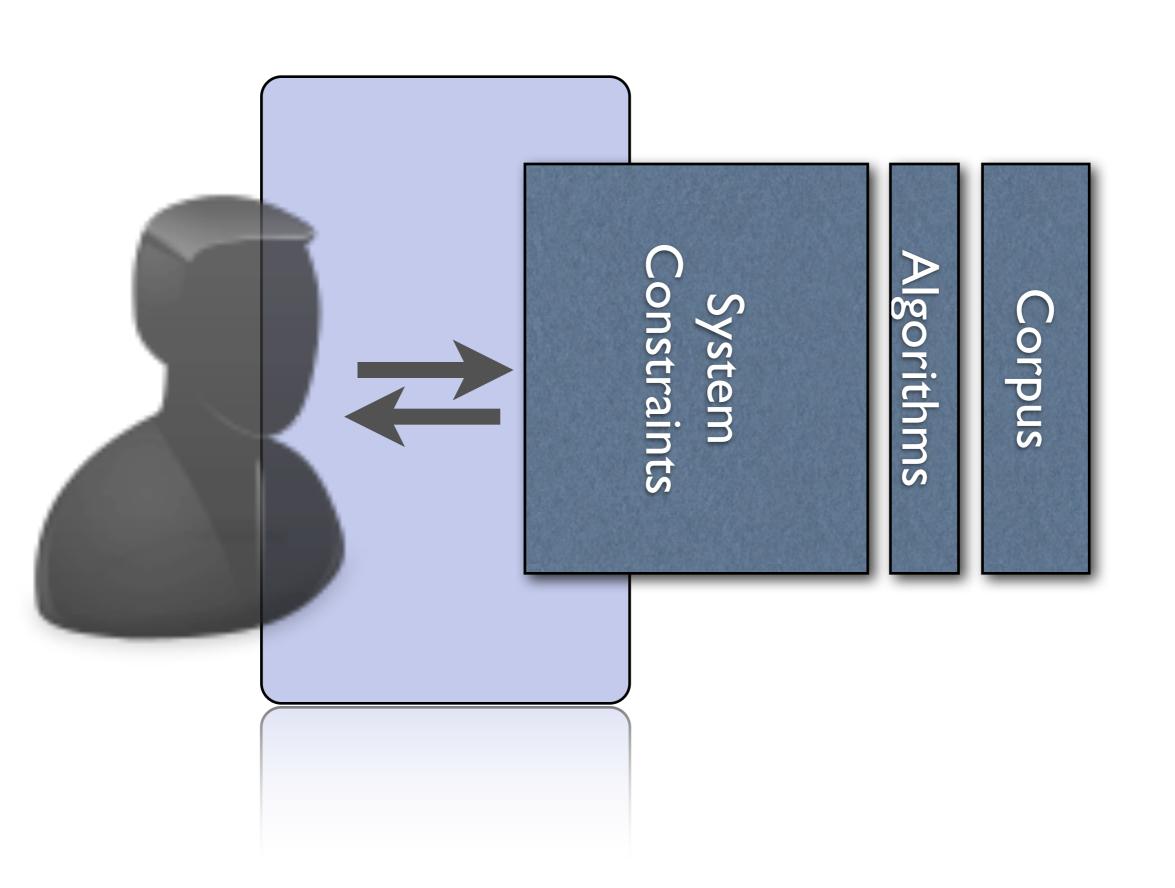
Kill the User

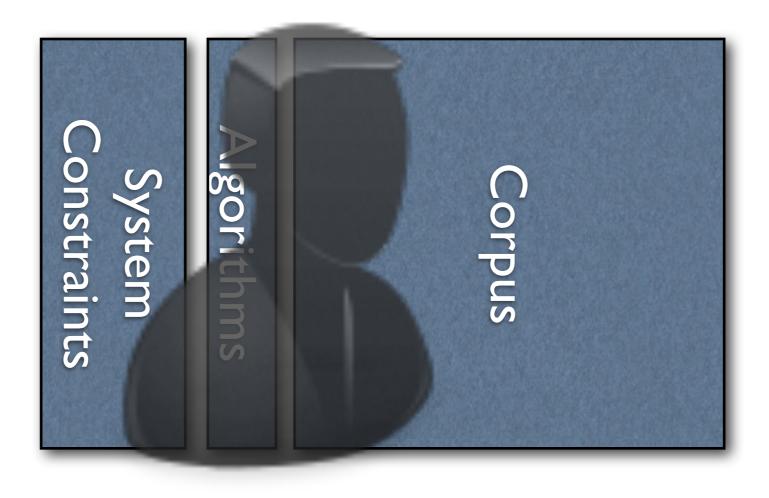


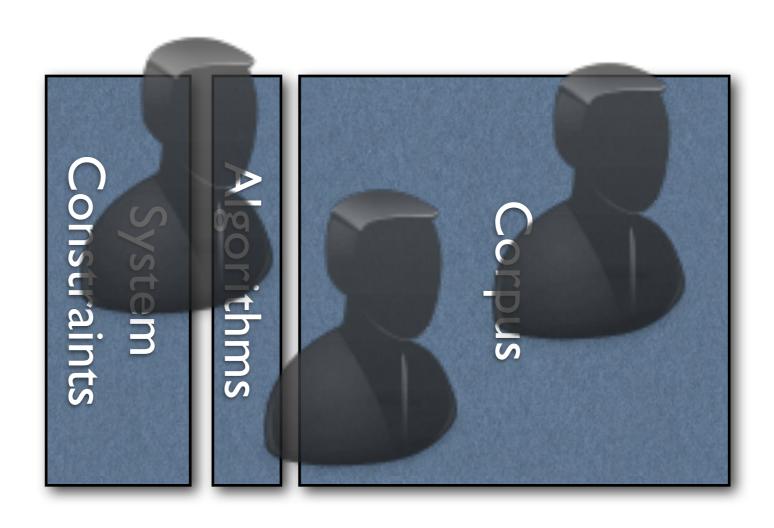
R. David Lankes

Professor and Dean's Scholar for the New Librarianship Syracuse University's iSchool









<RANT>User</RANT>

- History of User-Orientation
 - Grew Out of a Systems Perspective
 - Defines a Simplistic Dialog
 - Not Social
 - Increasingly Synonymous with Consumer
- Those Who Championed "User-Based" are Abandoning It as Too Limited
- Quest for a Better Term: Participant,
 Member, Creator, Prosumer...