Facilitation

R. David Lankes

Professor and Dean's Scholar for the New Librarianship
Syracuse University's iSchool

Old Model

- Library as a Separate Process and Collection from the Community's Core Functions

- Enhance and Facilitate

- Emphasis on External Documents

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New Model

- Library as Platform for Innovation and Learning

- Community Repository/Memory

- Emphasis on Synthesis

- Sees the Complexity of the Community
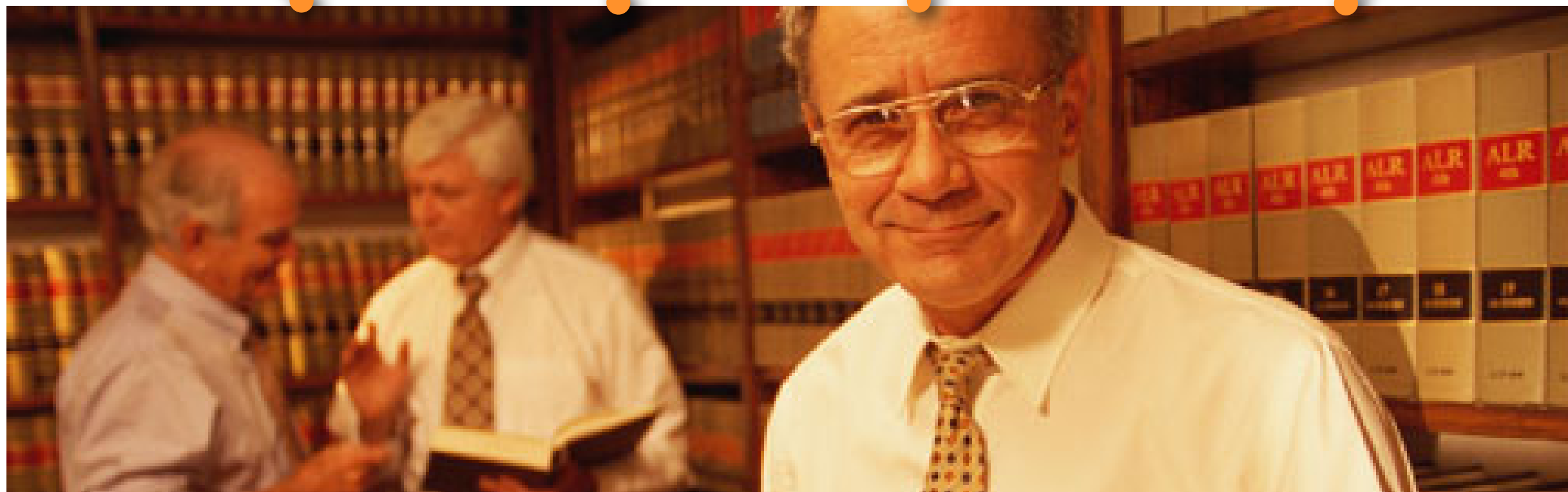
Planning   Gathering   Publishing   Disseminating

Capture the Conversation

- Make it Easy to Create, Store and Disseminate - on the Web

- Respect Privacy:

  - for those who want it

  - ...inform those who don't

- Create a Truly Hybrid Environment

Staff Implications

- Librarians are Facilitators of Conversation

  - Not Behind a Desk, but Being at the Conversation In or Out of the Building

- Librarians are Tool Builders

  - Software and Websites, Pathfinders and Living Documents, Groups and Events

- Librarians are Constantly Learning

  - The Curriculum you Build HAS to Work for Members Too