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THROUGH FACILITATING KNOWLEDGE CREATION IN  
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THE FUTURE OF THE LIBRARY AND THE  
FUTURE OF THE LIBRARIAN IS NOT THE SAME

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## IMPROVE SOCIETY

### FACILITATING

Access to...

Knowledge about...

Environment for...

Motivation within...

**Conversations**

### KNOWLEDGE CREATION

**Knowledge is Creation**

**Through Conversation**

Conversants

Language

Agreements

Memory

# We Both Are Shaped and Shape Conversations

There is not such a cradle of democracy upon the earth as the Free Public Library, this republic of letters, where neither rank, office, nor wealth receives the slightest consideration.

- Andrew Carnegie

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