

Social Networking and Reference

R. David Lankes

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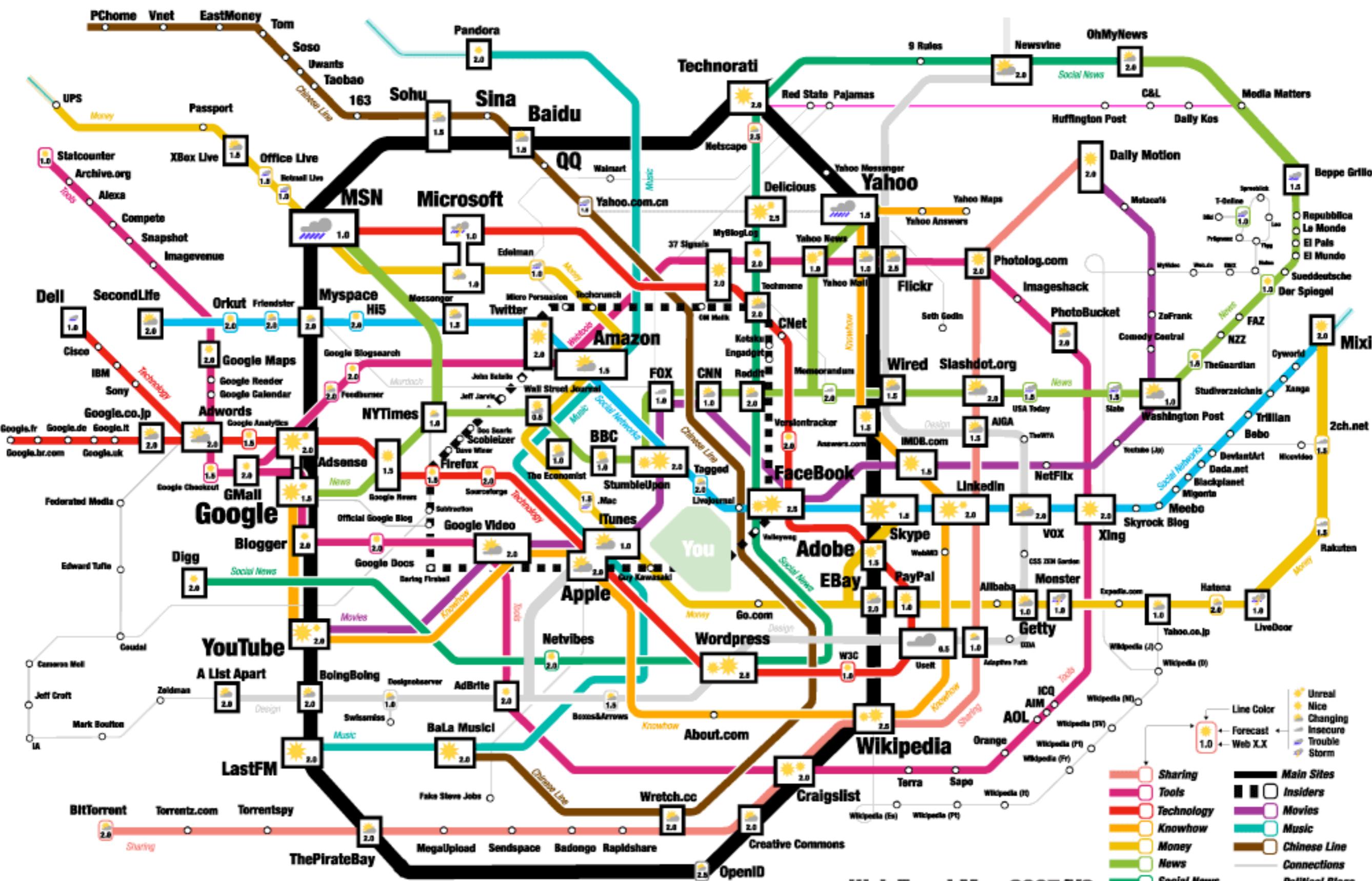
But Mom, All the Other Kids Have a Tag Cloud

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My Invitation from Din

- IM
- Chat Services
- Commercial
- "Home Grown"
- Co-Browsing
- Meebo
- Plug-ins
- Social Networking,
- MySpace
- FaceBook
- "Mash-ups,"
- Flickr
- YouTube
- Texting for Reference



Web Trend Map 2007/V2
 INFORMATION ARCHITECTS INC. INTERFACE AND STRATEGY

Legend:

- Unreal (Yellow star icon)
- Nico (Blue star icon)
- Changing (Green star icon)
- Insecure (Red star icon)
- Trouble (Purple star icon)
- Storm (Black star icon)
- Forecast (Sun icon)
- Web X.X (Numbered star icon)

Color Key:

- Sharing (Red)
- Tools (Pink)
- Technology (Orange)
- Knowhow (Yellow)
- Money (Light Green)
- News (Green)
- Social News (Light Blue)
- Social Networks (Blue)
- Design (Grey)
- Main Sites (Black)
- Insiders (Dark Grey)
- Movies (Purple)
- Music (Teal)
- Chinese Line (Brown)
- Connections (Light Grey)
- Political Blogs (Magenta)
- Junctions (White Square)
- Stations (Circle)

Why Social?

Why Social?

- Technology is the Answer!

Why Social?

- Technology is the Answer!
- Now...What was the Question?

Why Social?

- Technology is the Answer!
- Now...What was the Question?



\$1,589.99

Formula

Formula

- Chemical Combination

Formula

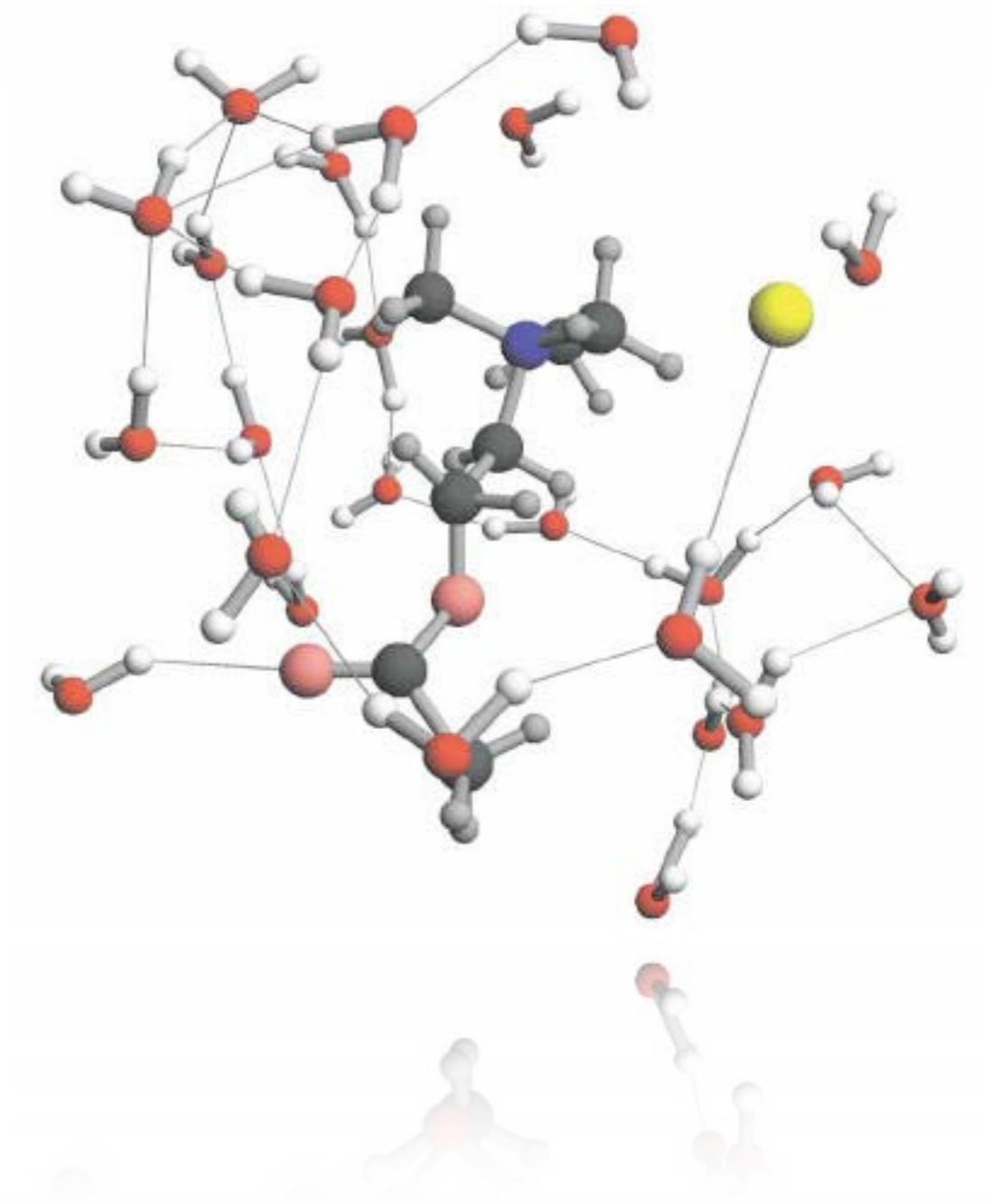
- Chemical Combination
- Mathematical Expression

Formula

- Chemical Combination
- Mathematical Expression
- Baby Food

Formula

- Chemical Combination
- Mathematical Expression
- Baby Food



Light

Light

- Illumination

Light

- Illumination
- Set Afire

Light

- Illumination
- Set Afire
- Not Heavy

Light

- Illumination
- Set Afire
- Not Heavy



OMG

OMG

- Object Management Group

OMG

- Object Management Group
- Omnicom Media Group

OMG

- Object Management Group
- Omnicom Media Group
- Oh My God!

OMG

- Object Management Group
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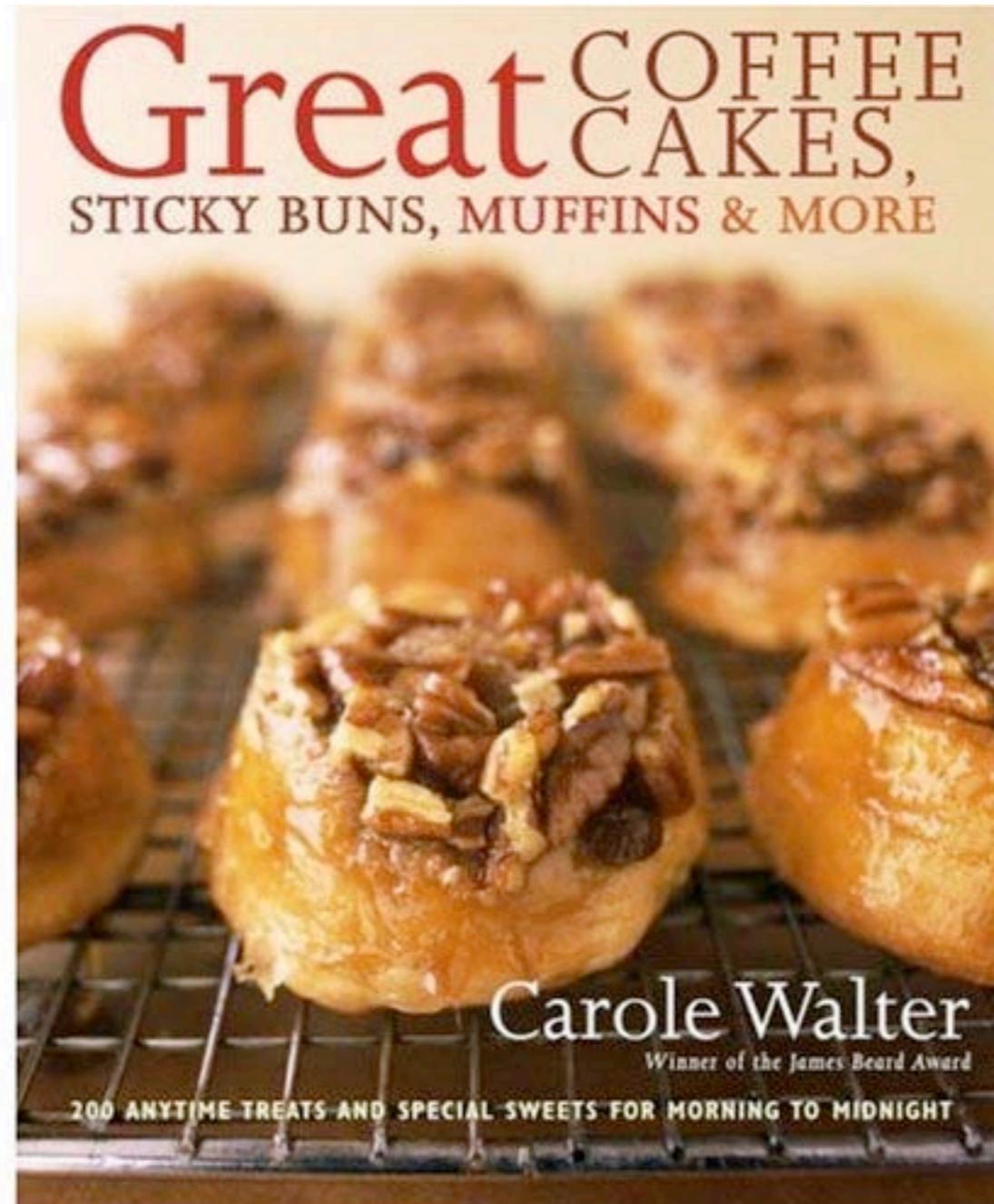
Formula+Light+OMG

Formula+Light+OMG



Buns+Books

Buns+Books



Women+Comfortable Shoes

Women+Comfortable Shoes



Adult + Services

Great Utility in Socially Defined Meaning

- Tagging
 - Time Sensitive
- Group Editing
 - Wiki
- Credibility & Search

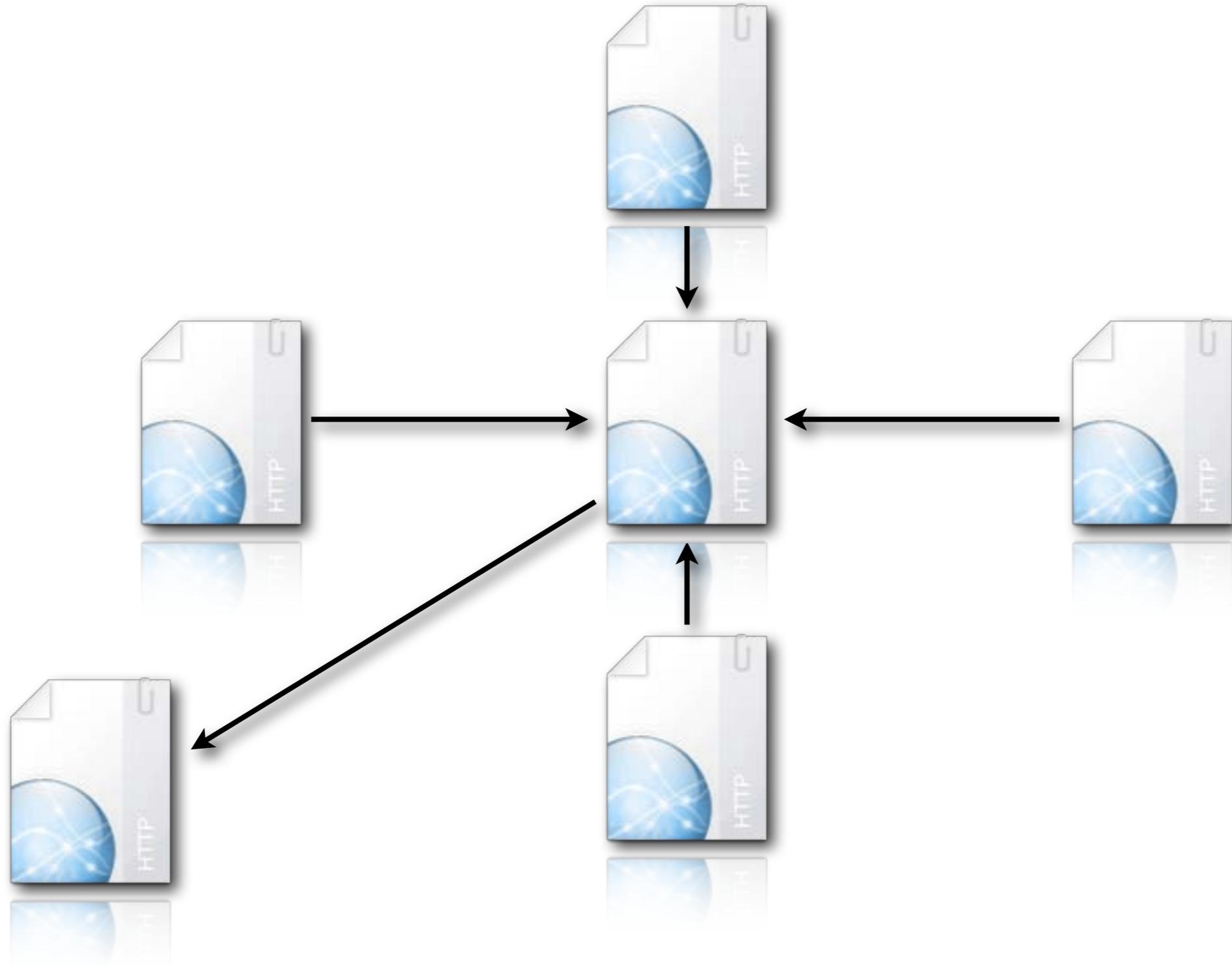


"Now! ... That should clear up
a few things around here!"

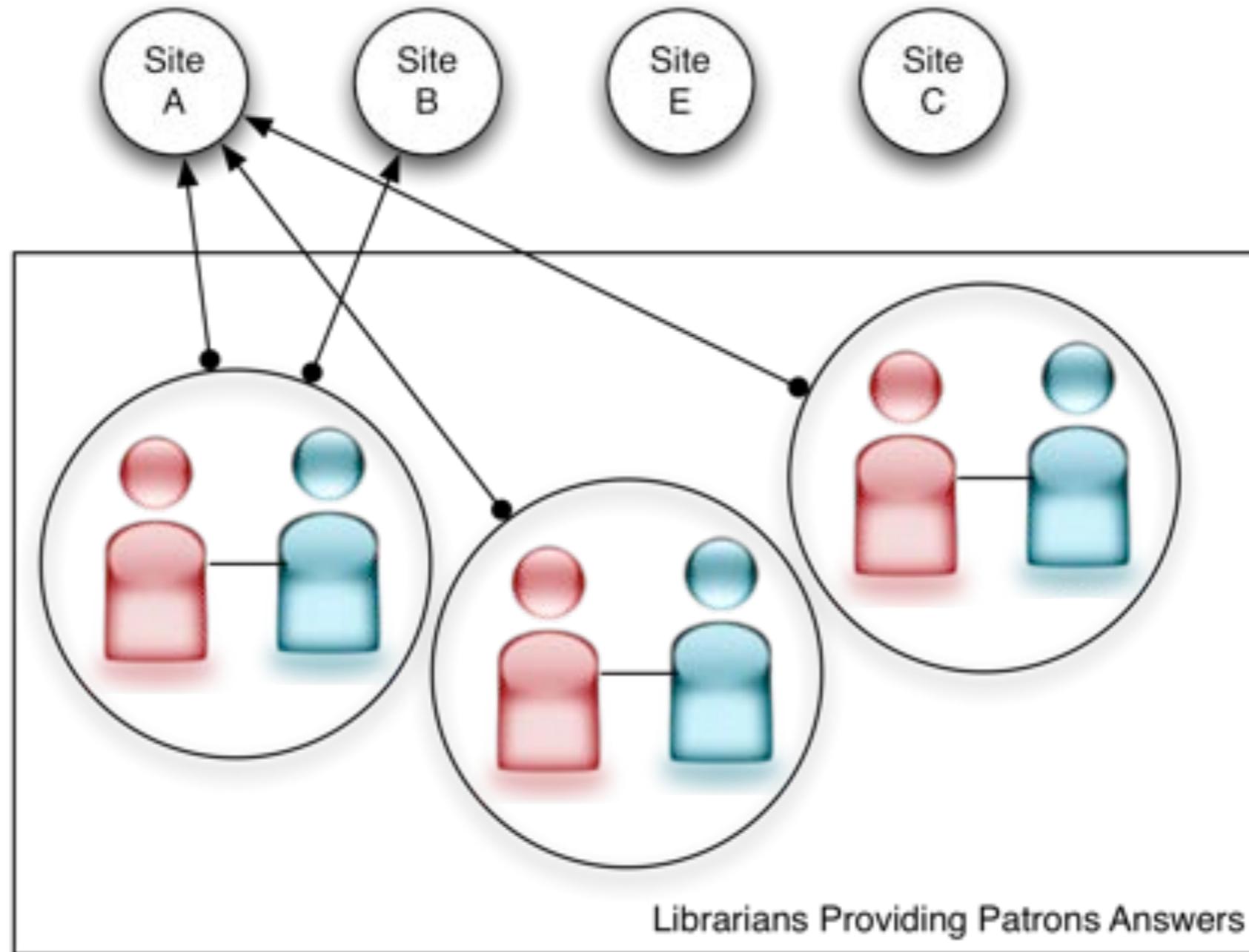
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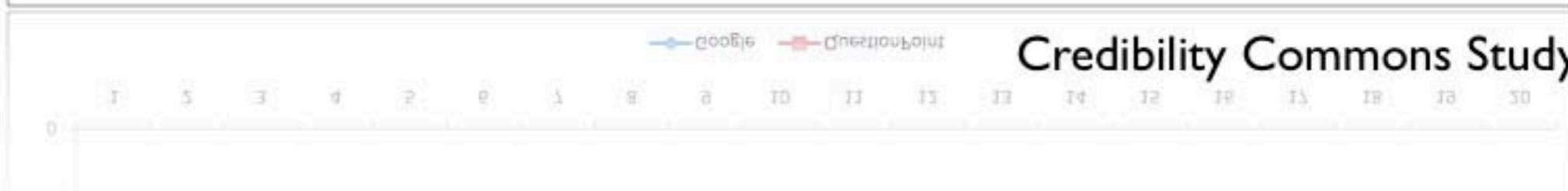
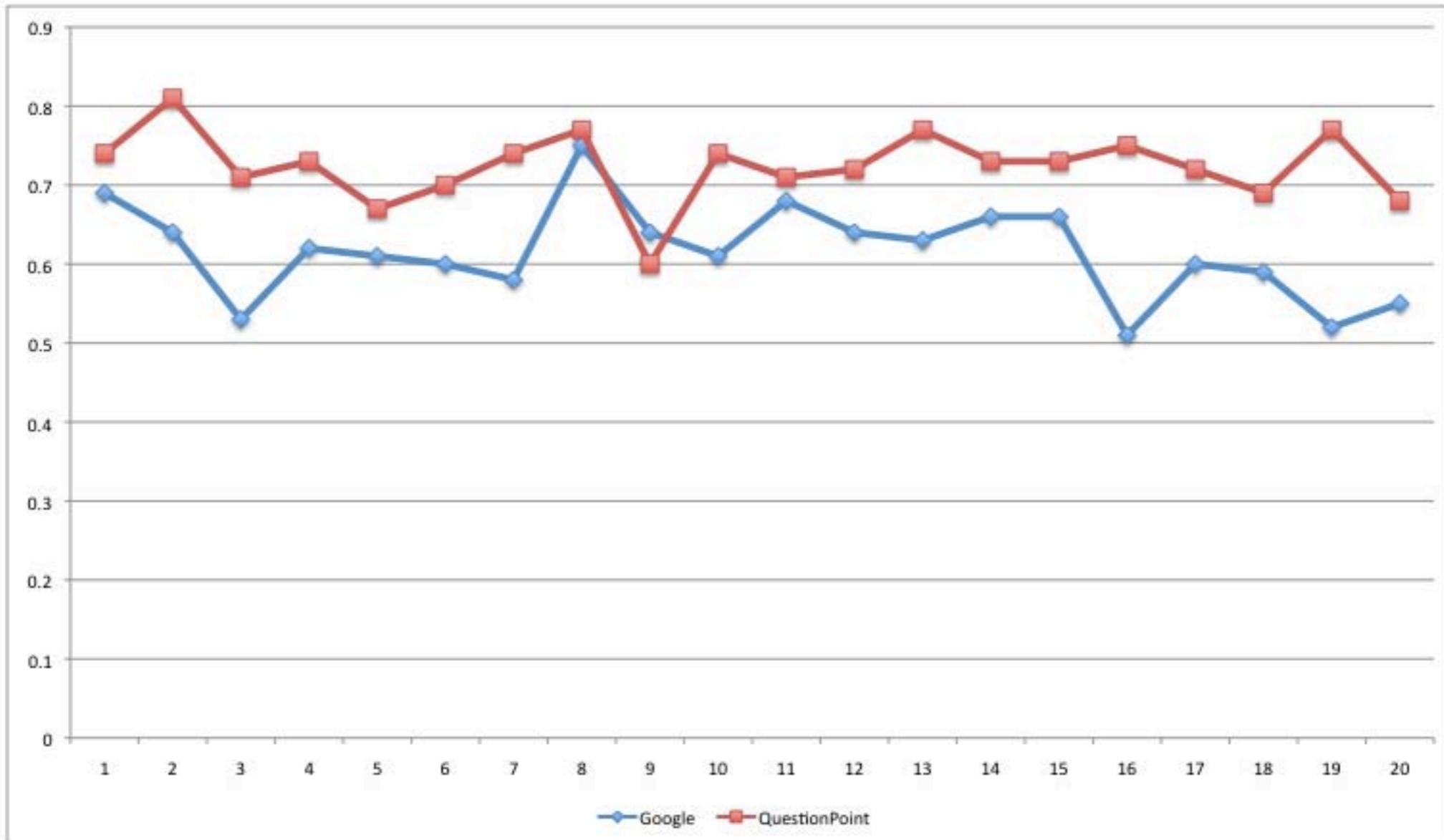
Page Rank



Reference Weighting



Commons Pre-Test



Reference EXTRACT

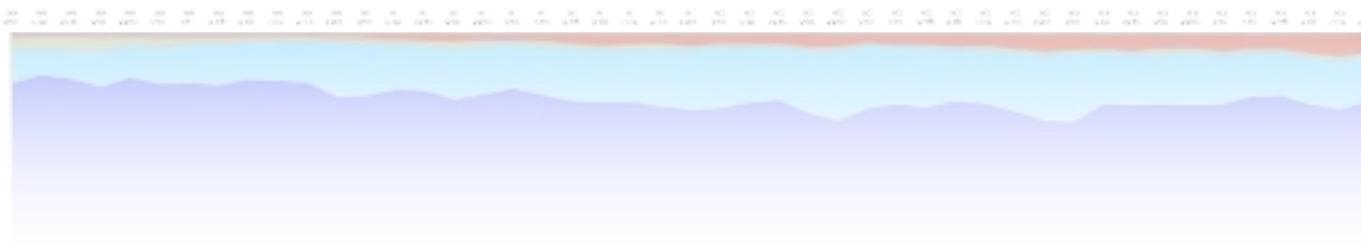
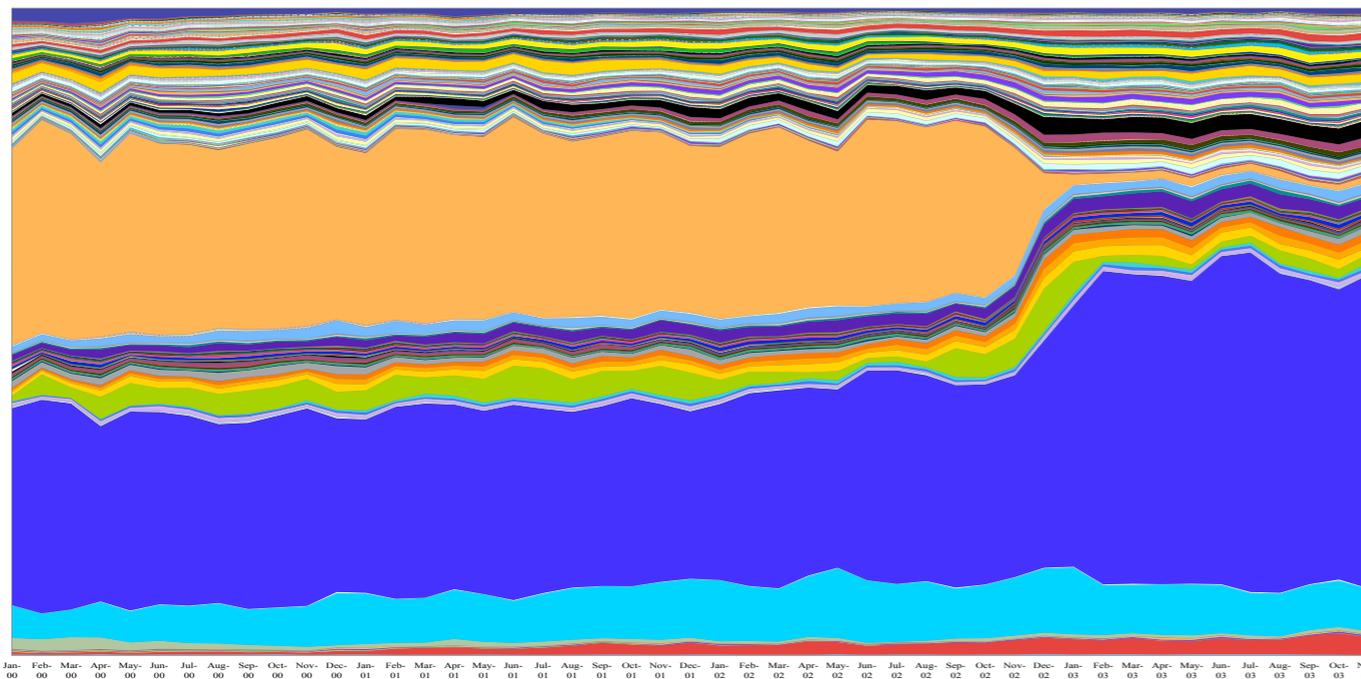


The Power of Search meets the Credibility of Librarians

Reference EXTRACT



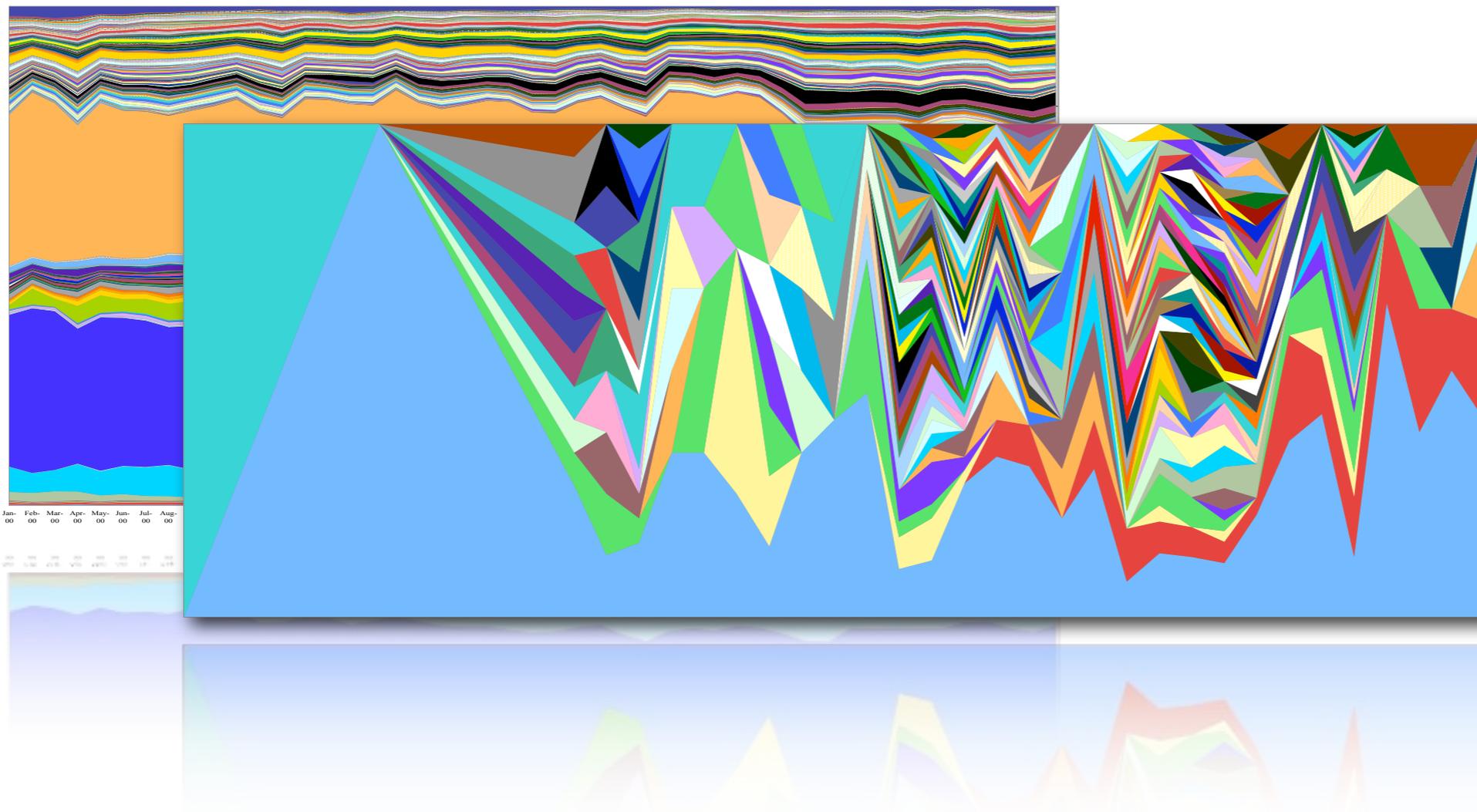
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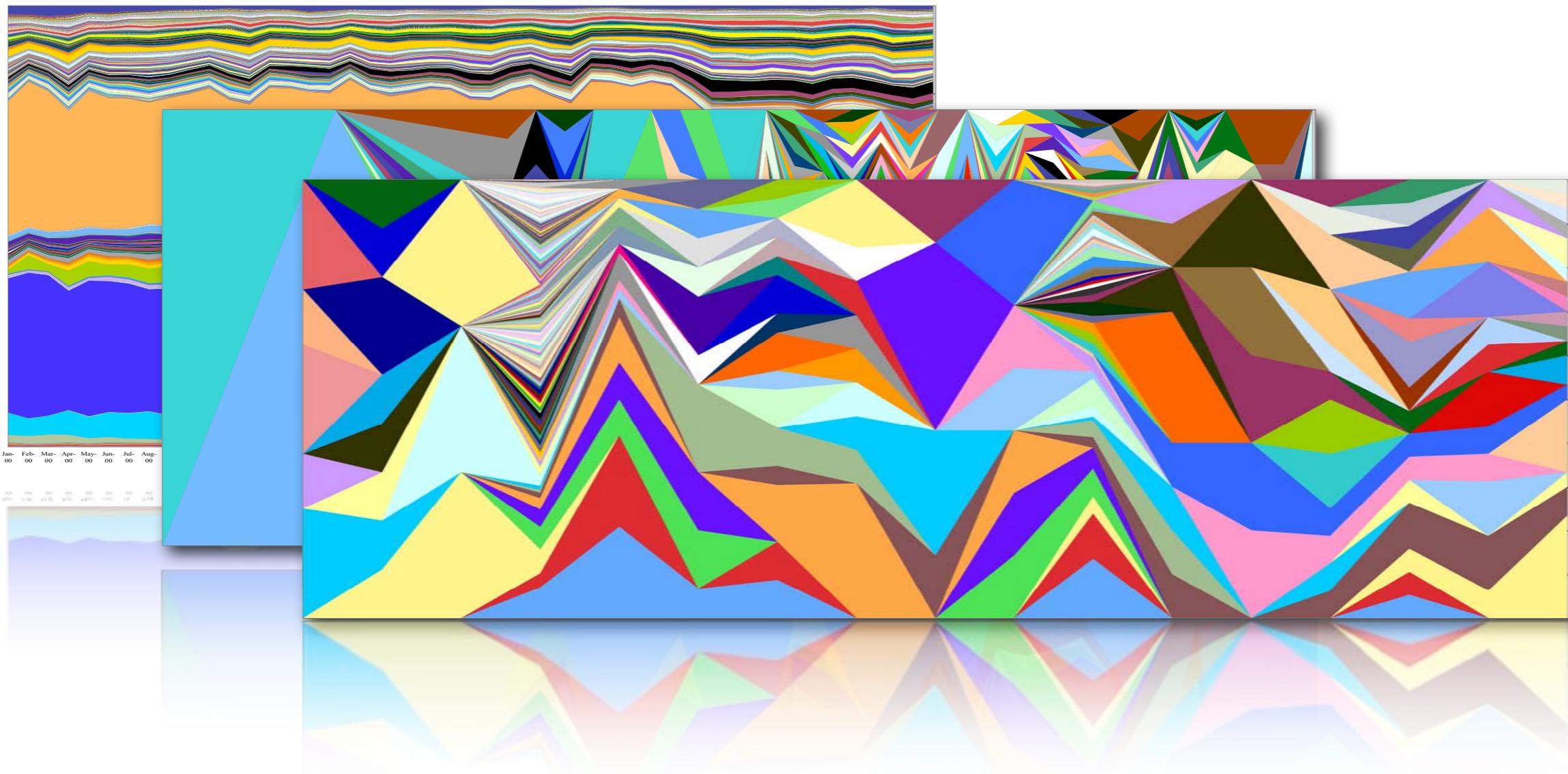
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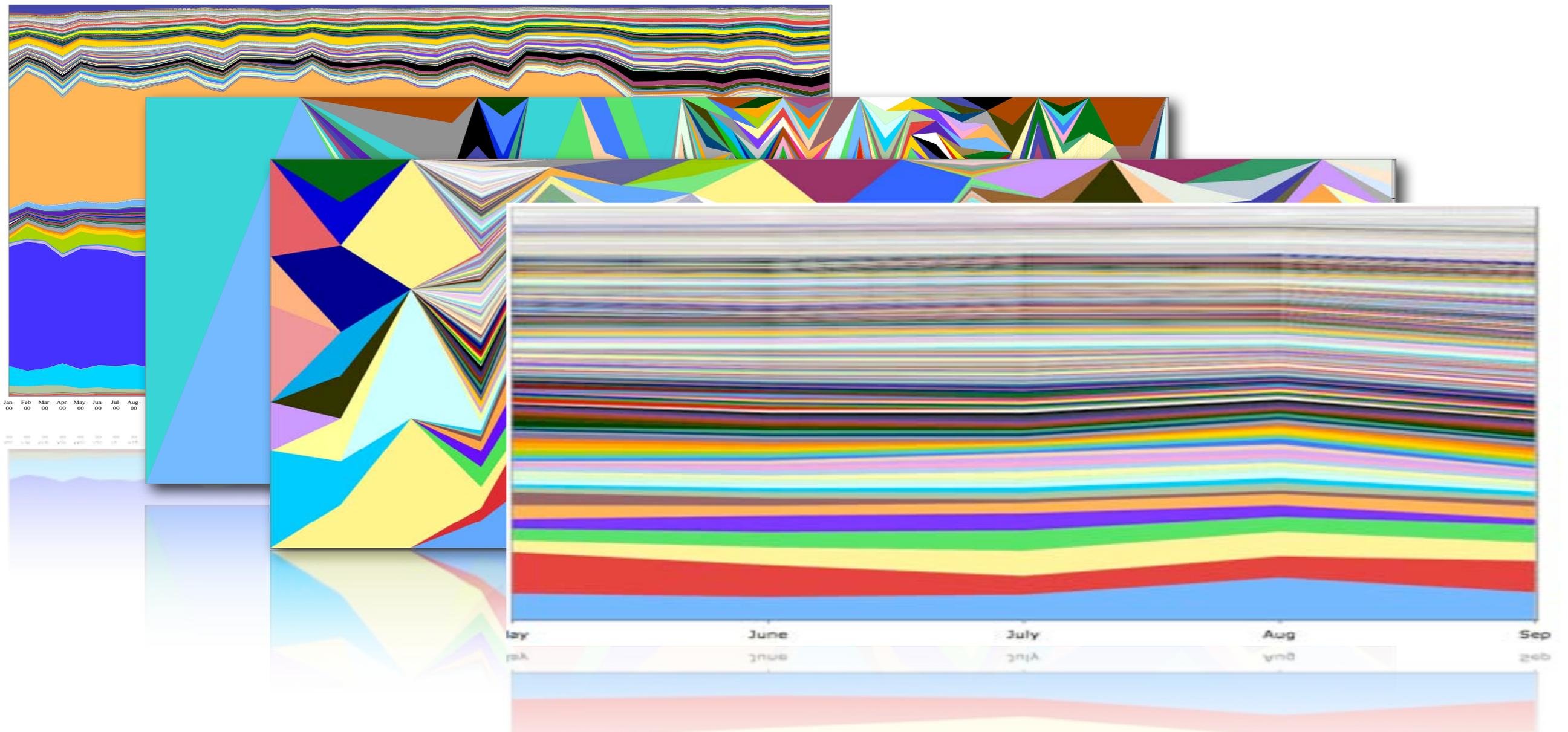
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Scaffolding

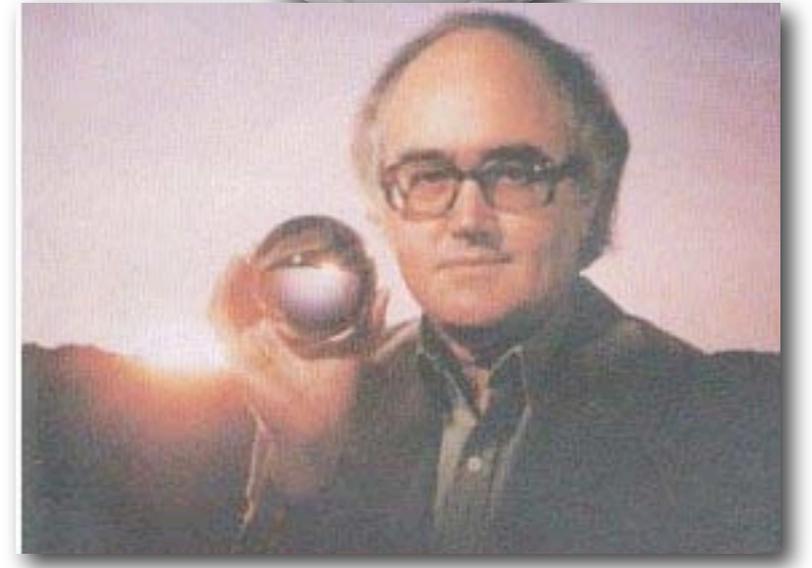
- Spanish Crusade
- Modern Medicine

Scaffolding



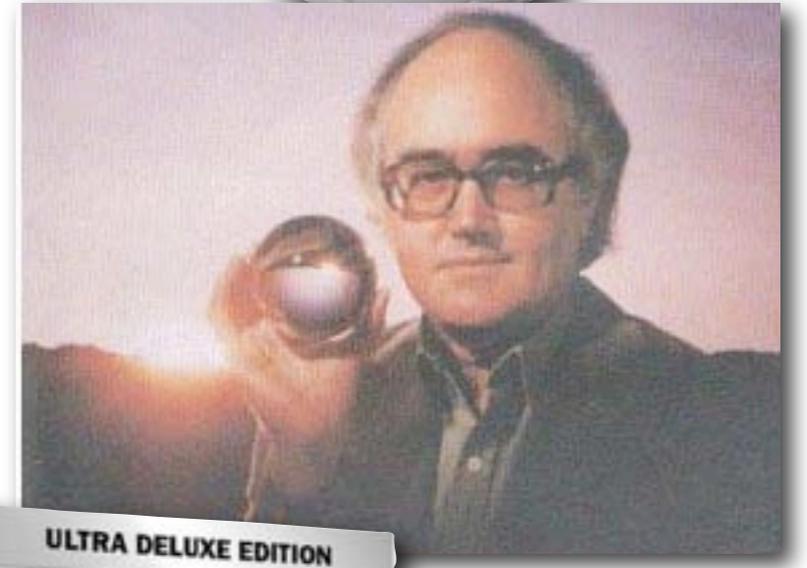
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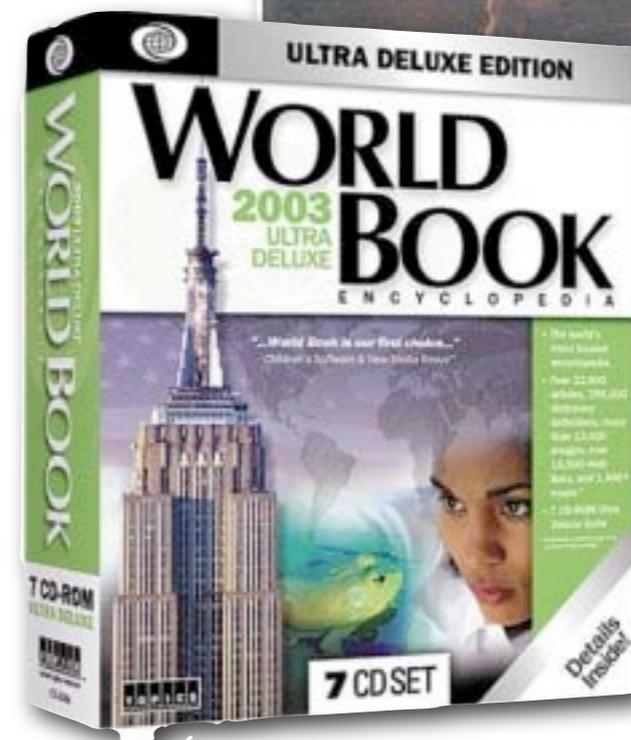


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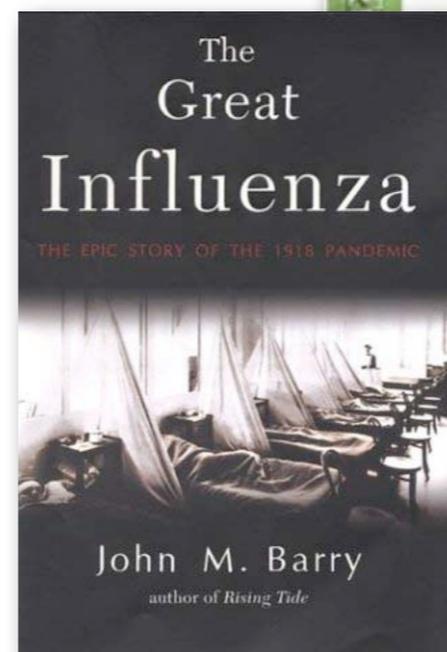
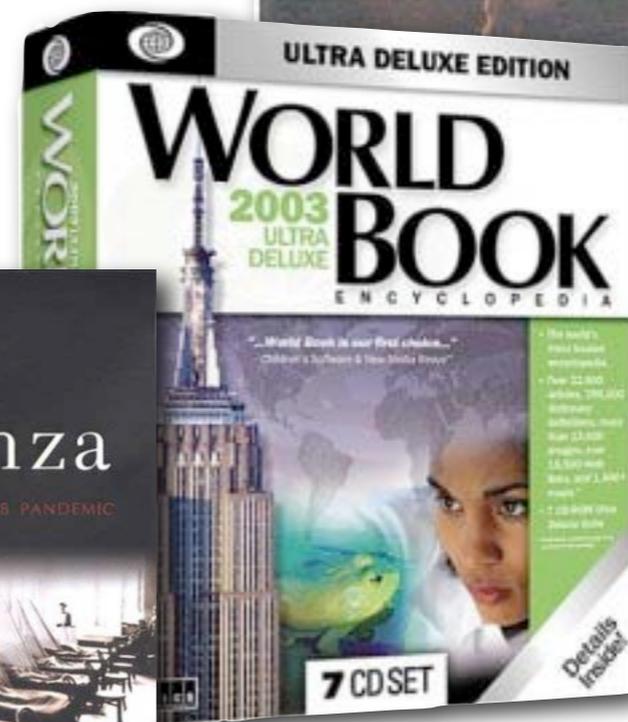
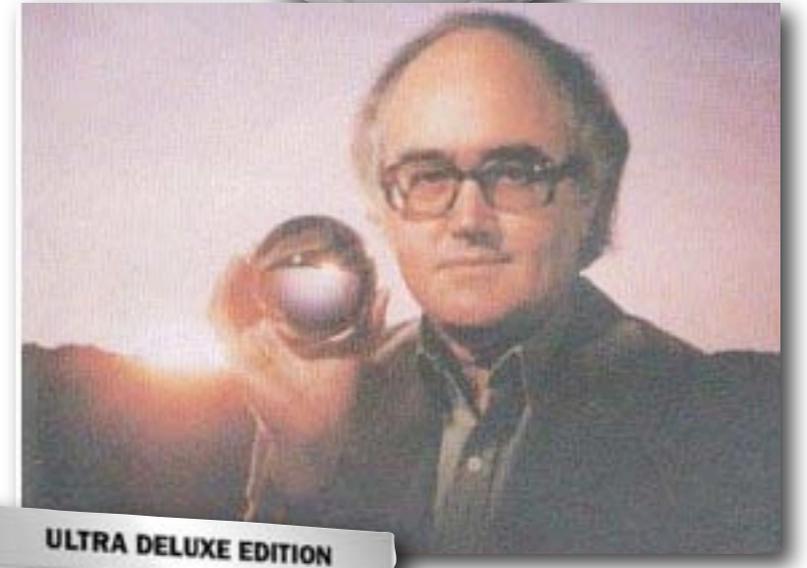
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Scaffolding



- Spanish Crusade
- Modern Medicine



Artifacts as Secondary Objects

- Your Job is Not to get Someone to a Thing
- It is to get Someone to an Understanding -
to Knowledge
- Knowledge is About Context and
Connections

annu regni sedechie. *M*erit autem quatuor
nona die mensis obdormit famulo cui
nomen: et non erat alimentum pro se.
*E*t dicitur e cunctis. et omnes viri bel-
latores suos fugerunt: et ceteros de civi-
tate nocte per viam porte que est inter
duos muros et duxit ad ortu regis-
caldeis obsidentibus urbem in giro:
et abierunt per viam que ducit in hebron.
Persecutus est autem caldeos rex: et re-
gnavit: et apprehendit sedechiam in des-
erto qui est iuxta iherosolimam: et omnes comi-
tarius eius diffugerunt ab eo. *E*t cum com-
prehendissent regem adduxerunt eum
ad regem babilonio in rebatha que
est in terra emath: et locutus est ad eu-
iudina. *E*t ingulavit rex babilonio
filios sedechie in oculis eius: sed et o-
mnes principes iuda occidit in rebath-
tha. *E*t oculos sedechie tenuit: et vincit
eum in compedibus. *E*t adduxit eu-
m babilonio in babilonem: et posuit eu-
m in domo carceris usque ad diem mortis
sue. *I*n mensis autem quinto decimo me-
sis ipse est annus decimus nonus
nabuzardanosis regis babilonio: venit
nabuzardan princeps milie qui sta-
bat coram rege babilonio in iherusa-
lem: et intravit domum domini et domum
regis et omnes domus iherosolime et omne
domum magna igne combussit: et ro-
nam murum iherosolime per circuitum de-
struxit cunctis relictis caldeos qui e-
rant cum magistro milie. *D*e pauperibus
autem ipse et de reliquo vulgo quod
manserant in civitate et de perfugis que
transfugerant ad regnum babilonio et
ceteros de multitudine. transiit na-
buzardan princeps milie: de pauperibus
vero terre reliquit nabuzardan
principes milie vinicosos et agricolas.
*E*t columnas quoque terras que erant in

domo domini et bases et mare terrarum
quod erat in domo domini confregerunt
caldei: et nescit omne regem in
babilone. *E*t lectus et creagra et psal-
terio et halsas et monticola et oia iuxta
terra que in iherosolima fuerat nescit: et p-
dicitur et thumamama et vicos et plures et
candelabra et montaria et cratos. *E*t
que aurea aurata: et que argentea argentea.
*E*xit magister milie columnas duas
et mare unum et vitulos duodecim et
erat sub basibus: que fecerat rex salomon
in domo domini. *N*on erat p-
dicitur et oia vasorum huius. *D*e columna autem dicitur et octo
cubiti altitudinis erat et columna una: et
funiculatus duodecim cubitos circumbarat.
*P*orro grossitudo eius huius digitos:
et in mensis terra erat: et capitella super
vires terra. *A*lcendo capilli unum qui-
que cubitos: et retia et malagranata
supra coronam in circuitu: omnia enim.
*E*t fuerunt malagranata nonaginta
septem annis: et omnia malagranata
annu retia et accidit. *E*t nescit ma-
gister milie saraiam sacerdotem pri-
mum: et sophoniam sacerdotem secundum:
et tres custodes urisbuli. *E*t de civitate
nescit cunctis unum que erat ipse: super vi-
ros bellatores: et septem viros de huius que
videbant faciem regis que inveniunt in civi-
tate: et scilicet principem militum que p-
dicitur et tres: et sexaginta viros de ipse terre
qui inveniunt in medio civitatis. *E*xit
autem eos nabuzardan magister milie:
et duxit eos ad regem babilonio in rebath-
tha. *E*t posuit eos rex babilonio: et re-
fecit eos in rebatha in terra emath. *E*t
necesse est iuda de terra sua. *I*ste est ipse que
transiit nabuzardan rex anno septimo:
iudicos terra milia: et viginti tres. *I*n anno
octavo: et nabuzardan rex transiit
de iherosolimam ad regem babilonio.

*I*n anno vicesimo nabuzardan
nosol transiit nabuzardan magi-
ster milie annos iudicos septingenta
et quadraginta quibus. *O*mnia ergo
anime: quatuor milia sequebantur. *E*t fa-
ctum est in iherosolima anno transi-
migrationis iohannem regis iude duo-
decimo mensis vicesima quinta mensis
transiit nulmerodach rex babilonio
ipso anno regni sui caput iohannem re-
gis iude: et duxit eum de domo car-
ceris: et locutus est cum eo bona. *E*t po-
suit thronum eius super thronos regum
qui erant post se in babilone: et muta-
vit vestimenta carceris eius: et comere-
bat panem coram eo super cunctis die-
bus vite sue. *E*t abacia rex abacia p-
dicitur a dicitur ei a rege babilonio statura
per singulos dies: usque ad diem mortis
sue cunctis diebus vite sue.

Historia de iherosolima

Quod factum est postquam in
captivitate ceteros
est iherosolima et iherusa-
lem deserta est: sedit
iherosolima propheta
flans et plans lani-
tatione hanc in iherosolima: et ama-
ro animo suspirans et evolas dicit.
*A*leph *Q*uomodo sedet sola civi-
tas plena populo. facta est quasi vidua do-
mina gemit: princeps civitatis facta
est sub iumento. *S*ed plorans plora-
vit in nocte et lacrimis eius in mailli-
bus. *N*on est qui consolatur eam: et
omnibus raris eius. *O*mnes animi
eius spererunt: et facti sunt ei inimici.
*O*mnis stragavit iudas: prope affli-
ctus et multitudinem secutus. *A*bi-
tauit inter gentes: nec invenit requiem.
*O*mnes persecutores eius apprehenderunt

eam inter angustias. *Deleth* *V*er-
on lugnet: eo quod non sunt qui veniant
ad sollicitudinem. *O*mnes prope eius
deserunt: sacerdotes eius genuerunt. *V*ir-
gines eius squalide: et ipsa oppressa a
manibus suis. *H*e facti sunt hostes eius
in capite: et in lingua eius locupletan sunt:
quia dies locutus est super ea: prope mul-
titudine iniquitatum eius. *P*arvuli eius
dusti sunt in captivitatem: autem factus
tribulans. *V*eni *E*t ingratus est a filia
sion omnis dicitur. *F*acti sunt p-
ceptus eius velut a ceteris non invenit
reos passus: et abierunt absque socordi-
ne autem factus subsequens. *M*erit *E*t
cordata est iherosolima diei afflictionis
sue: et iherosolima omnia desiderabilia
sua: que habuerat a diebus an-
tiquis: cum ceteris populus eius in manu
hostium: et non esset auxiliator. *V*idetur
ea hostes: et deservit sabbata eius. *H*ec
peccati peccavit iherosolima: propterea
inhabilis facta est. *O*mnes qui glo-
rificabunt eam spererunt illam: quia vide-
runt ignominiam eius. *I*psa autem gemit:
et deservit recorsum. *C*eteris *H*ordes
eius in pedibus eius: nec recorsata est
fimo suo. *D*eposita est urbs: et non
habens consolatorum. *V*ide dominus
affligitque terram: quoniam ceteros est mi-
nuta. *I*eremias *M*erit sua misit spiritus
ad omnia desiderabilia eius: quia in-
dixit gentes in gentes sanctuarium suum:
de quibus peccatas ne iurarem in recte-
siam tuam. *E*ph *O*mnis populus eius
gemit: et querens panem. *D*eduxit
prosa queque pro eis: ad recessum animam.
*V*ide dominus et ceteros: qui
facta sunt illis. *L*am *O*mnis omnes
qui transierunt per viam ad dicitur et vi-
deret: si est dolor sicut dolor meus. *Q*uo-
nia vidit dicitur me ut locutus est dicitur:

Origin of Printing

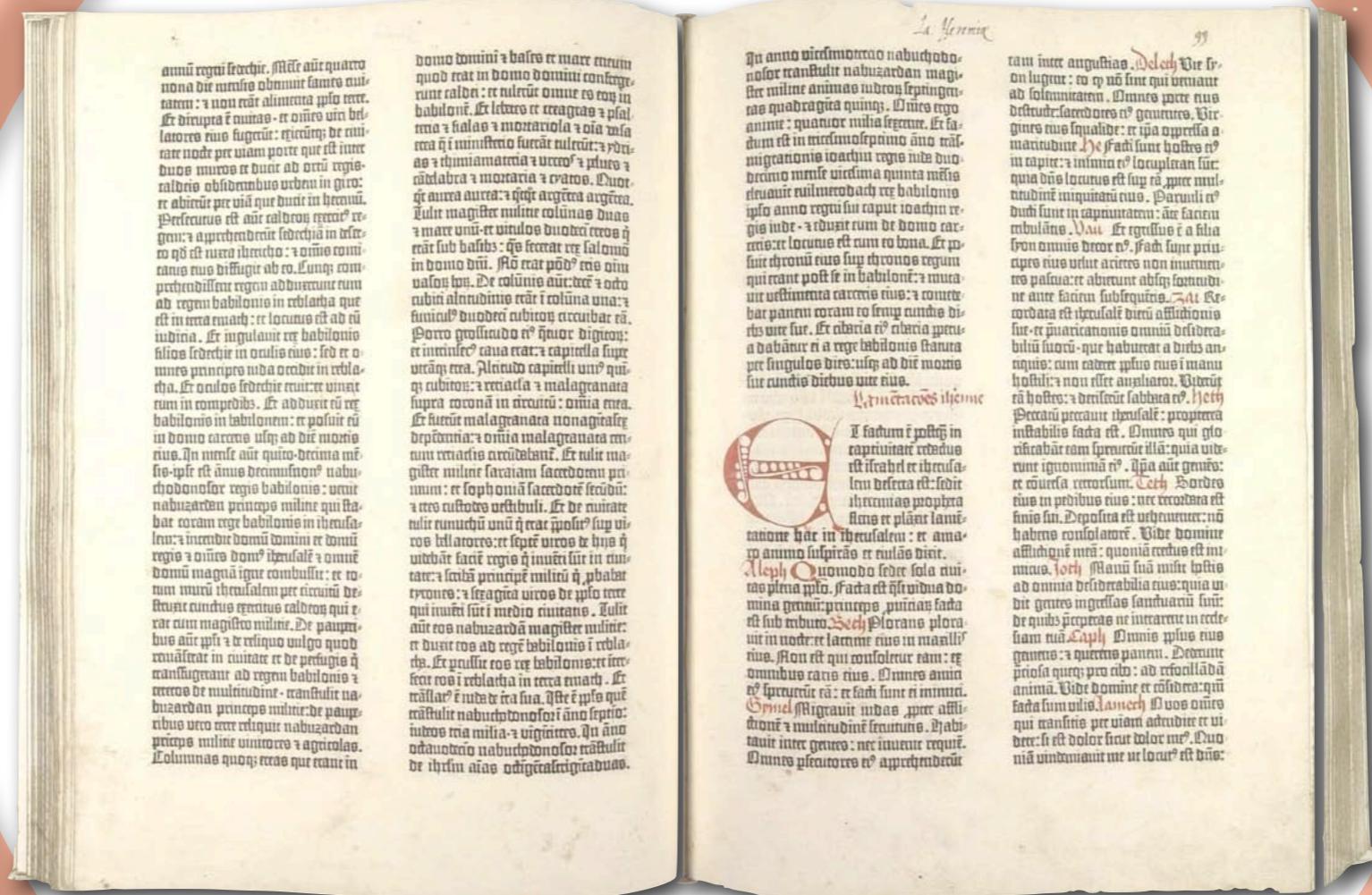
Artifact to be Preserved



Religious Truth

Origin of Printing

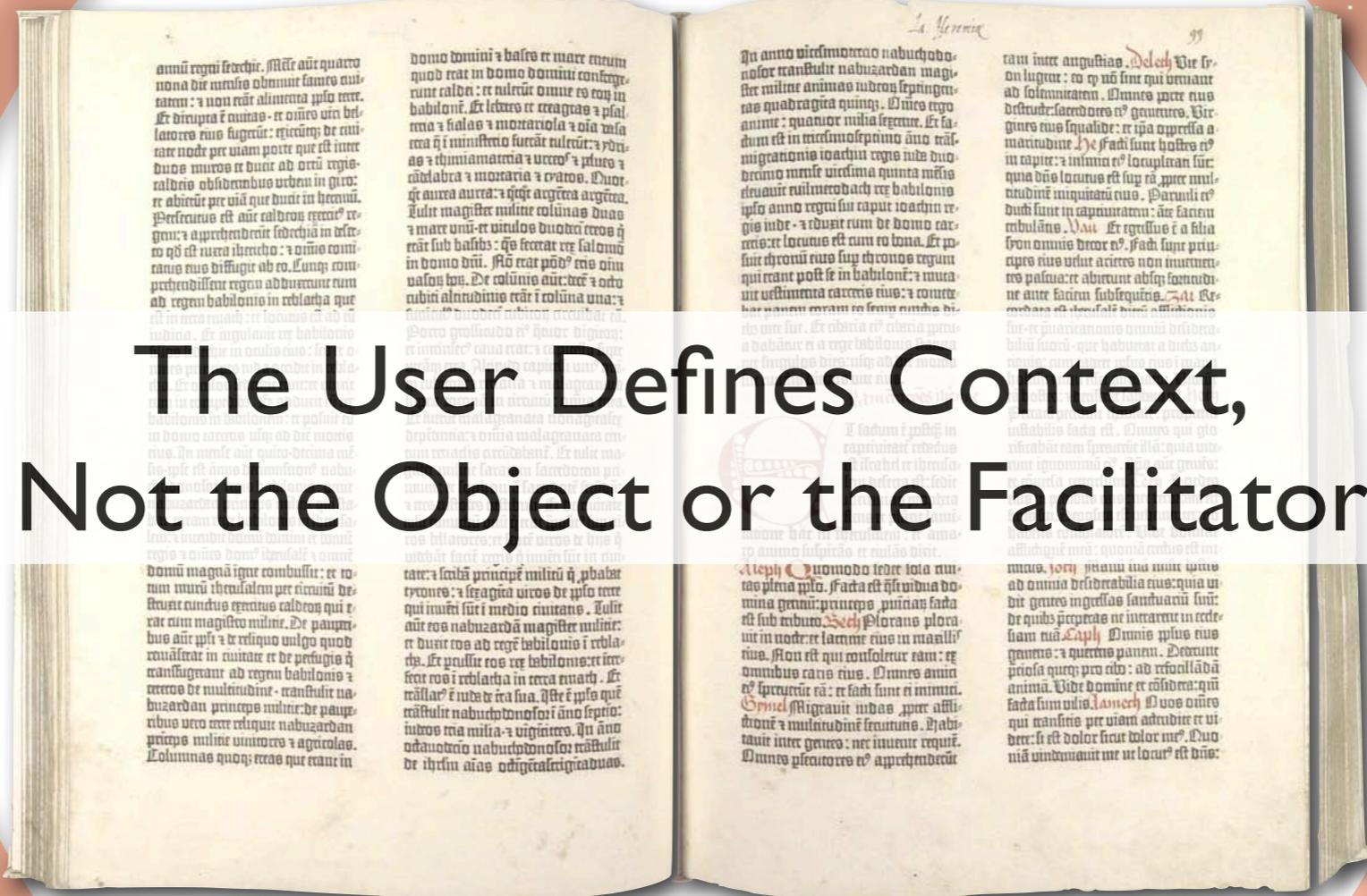
Artifact to be Preserved



Religious Truth

Origin of Printing

Artifact to be Preserved



The User Defines Context,
Not the Object or the Facilitator

Religious Truth

What Participatory Approach Tells Us

- The User is in Control
- It is **ALL** About Learning
- Learning is a Collaborative Conversation
- The Library Serves as Facilitators of Conversation
- True Facilitation with the Community Means Shared Ownership
- Invest in Tools for Creation Over the Collection of Artifacts

My Invitation from Din

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The Obligation of Leadership

- Innovate from Core Principles
- Question Tradition
- Hold the Visionaries to Account
 - Where's the Data, Where's the Theory
- **YOU** are the Future of Reference!
- **YOU** are the Future of the Library!