Participatory Librarianship

R. David Lankes, SU, ALA OITP
Participatory Networks: The Library as Conversation

- Policy Movement on Social Networking
- Tech Brief to Get a Hold on the Subject
- Past Functions and Sites to Durable Concepts
- Series of Challenges and Recommendations
Knowledge is Created Through Conversation*

- Libraries, Being in the Knowledge Business, are in the Conversation Business

- Artifacts are Secondary Objects

- Knowledge is about Learning NOT Dissemination

- Active...Participatory

The Pressure to Participate

- People Need to be Active Constructor of their Knowledge
- They Want Tools that Allow and Facilitate Conversation and Participation
Pressure up the Hierarchy
Pressure up the Hierarchy

Infrastructure Provider
Pressure up the Hierarchy

Application Builder

Infrastructure Provider
Pressure up the Hierarchy

Information Service

Application Builder

Infrastructure Provider
Pressure up the Hierarchy

- User
- Information Service
- Application Builder
- Infrastructure Provider
Pressure up the Hierarchy

User

Information Service

Application Builder

Infrastructure Provider

TCP/IP
Pressure up the Hierarchy

- User
- Information Service
- Application Builder
- Infrastructure Provider
- Open Source
- TCP/IP
Pressure up the Hierarchy

User
Information Service
Application Builder
Infrastructure Provider

Web 2.0
Open Source
TCP/IP
Pressure up the Hierarchy

User

Infrastructure Provider

Application Builder

Information Service

Credibility

Web 2.0

Open Source

TCP/IP
Implications

- Credibility
- Catalogs
- Reference
Implications, cont.
Implications, cont.

CONVERSATION
Implications, cont.
Implications, cont.

CONCEPT → TRANSFORMED
WARNING: Objects are more coherent than they appear
Credibility
Credibility

AUTHORITY
Credibility

AUTHORITY  RELIABILITY
Definitions

“The believability of a source or message, which is made up of two primary dimensions: trustworthiness and expertise”*

Credibility determinations lies within the individual receiving the information

- not an intrinsic quality of the information being transmitted

- Not conferred by the source of the information (though it may certainly be implied by the source).

Definitions, cont.

- Authority: using a trusted source in place of a given individual’s credibility decisions
- Reliability: seeking consistency across a range of sources

Users go to Participation

- This is DIFFERENT than Users being Attracted to “Good Enough”
- Web 2.0 Tools Allow Participation
- Web 3.0, 4.0, 5.0 Will Even More So
Other Examples

- Electronic Voting
- Open Source Software
- Amazon

Ability to Participate is:

- Becoming a Factor in Credibility
- Supplanting Authority - People are Becoming their own Authorities
“This resistance to the democratization of authority among librarians is ironic because there are few professions better suited to the authoritative world of the Internet than librarians. They have a culture of open and free expression and access to ideas. They are generalists who move agilely across different topical domains. They are skilled at searching out information, and locating potential biases (and uses) in information. Their enterprises (i.e., libraries) have little invested in the production of information, and much invested in the consumption of information products from a wide variety of sources. Further, librarians already have a reputation as authoritative, not authoritarian.”*
“What is the utility of a knowledge base?”

- High Effect, Low Effort, High User Privacy
- Low Context
- High Credibility?
Reference Weighting
Reference Weighting
Reference Weighting

[Graphs showing reference weighting for various websites such as google, dublincore.org, yahoo.com, vrd.org, about.com, vrd.askvrd.org, howstuffwork, loc.gov, nlm.nih.gov, and lii.org.]
“Weighting Window”
Zones of Credibility?

Higher Credibility ——— Lower Credibility

Google

Predicted

Extended

Base
Catalogs
Table of search results:

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<th>#</th>
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<td>Assessing reference and user services in a digital age / Eric Novotny, editor.</td>
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<td>Lankes, his woodcut bookplates, by Wilbur Macey Stone.</td>
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The woodcut art of J.J. Lankes / Welford Dunaway Taylor.

Author: Taylor, Welford Dunaway.
Title: The woodcut art of J.J. Lankes /
Published: Boston : David R. Godine Publisher, 1999.
Lankes, Julius J., 1884-1960 Bibliography.

Location: Bird-4th Floor
Call Number: NE1112.L37 T38 1999
Status: Checked out - Due on 11/23/07
Amazon.com: lankes


We've been remodeling. Come take a look.

Category
Any Category
Books (774)
VHS (2)
Music (1)
MP3 Downloads (1)
DVD (1)

"lankes"

Showing Top Results

1. The Woodcut Art of J.J. Lankes (Imago Mundi) by Welford Dunaway Taylor and Julius J. Lankes (Hardcover - May 1, 1999)
   Buy new: $40.00 $34.40  15 Used & new from $16.50
   Get it by Monday, Nov 5 if you order in the next 21 hours and choose one-day shipping.
   Eligible for FREE Super Saver Shipping.
   * * *
   Excerpt - page 1: "... WOODCUT ART OF J. J. LANKES The history of the artist ..."
   See more references to lankes in this book.
   Surprise me! See a random page in this book.
   Books: See all 774 items

2. Gaddi Wicho Laat Lanke by Mohd. Siddique & Ranjeet Kaur (Music Download)
   Download MP3 Song: $0.99
   MP3 Downloads: See all items

   50 Used & new from $0.49
   * * *
   DVD: See all items

4. Ich Sing Mein Schönstes Lied by Hermann Prey (Audio CD - Nov 12, 1992)
   Currently unavailable
   Music: See all items
The work of J. J. Lankes (1884-1960) is regrettably almost forgotten today. This is unfortunate, for in addition to being a certifiable American original, Lankes was a talented artist (arguably the first genuine woodcut artist this country produced), the close friend of poets and writers, and the author of the first reliable and comprehensive book on woodcutting published in North America. This is the first and only volume devoted to his fascinating career, one that highlights and illustrates the variety and the quality of the work he created over forty years. Reading it will be a revelation.

Lankes worked exclusively in the East, and his woodcuts, mostly of scenery and structures, range from northern Vermont to his adopted state, Virginia, with brief excursions into New York and Pennsylvania. Commissioned on a regular basis to illustrate books, he created a number of enduring images, his most famous certainly being the ones used to adorn Robert Frost’s poetry. These and the glorious woodcuts he published of Virginia were probably his crowning achievement, but this retrospective contains a complete overview of his work, including his Christmas cards, illustrations of weather sayings, Bucks County stone barns, and his inventive ephemera.

In The Woodcut Art of J. J. Lankes, Welford Dunaway Taylor has painted a rich portrait of a crusty, unconventional and neglected American artist, and also a revealing retrospective of American woodcutting.
Course Reserve

SUMMIT Catalog includes Barclay Law Library, MLK, SUNY ESF and Syracuse University Library

Basic Search | Advanced Search | Course Reserves | New Titles

Instruction: Any
Department: Any
Course: Any
Section: Any

50 records per page

Search | Clear

Course Reserve Search

- Select the instructor, department, course, or section for which you wish to search for items
- See Course Reserves for additional information and help with accessing reserve materials

New Search | Patron Info | Request | Prior Searches | Catalog Help | Exit

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H. Douglas Barclay Law Library, Syracuse University College of Law, Syracuse, NY 13244-1030 (315) 443-9560

Martin Luther King, Jr. Memorial Library at Syracuse University, 231 Sims Hall, Syracuse, NY 13244 (315) 443-9349
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Migration from Artifacts to Conversations
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Consequence: Catalog to Discovery
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- Community Involvement
- Traditional Reference
- Virtual Reference
- Institutional Repository
- Digital Collections
- External Feeds and Sites
- Databases
- Bibliographic Catalogs
- Recommendations
- Use Data
Consequence: Catalog to Discovery

- Hosted Services (Wikis, blogs, etc)
- Knowledge Base
- Digital Repository
- Federated Search
- Recommender System

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Knowledge Base

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Enhanced Catalog

Community Repository
Consequence: Catalog to Discovery

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- Recommender System
- Community Repository
- Enhanced Catalog

Participatory Library
Reference
Reference

Q&A

LEARNING
Reference Problems

- Context!
- Users as Questions
- Same Words, Different Questions (Maiwa)
- Knowledge Bases
- Context Dependencies
  - “I need a good restaurant in Austin for the lactose intolerant”

- Metadata Creation
  - What’s the LC class for swimming pools in the Kremlin?

- Chunking
  - “I need all the articles by Robert Taylor and Tefko”

- Fact Shifting & Temporal Dependencies
  - “What is the height of Mount Everest?”
WARNING: Objects are more coherent than they appear
Re-Imagine the Library

Library as Collection of Collections

- Databases
- Repository
- D.Library
- Catalog

http://ptbed.org
Re-Imagine the Library

Library as Collection of User Libraries

Conversations

Personal
Web Resources
Library Assets
http://ptbed.org