

- 1 Introductory Thoughts: Charting the Course**
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- 6 Continuing the Reference Revolution**

Introductory Thoughts: Charting the Course

R. David Lankes

Visiting Fellow, National Library of Canada
Director, Virtual Reference Desk Project

Assistant Professor, SU School of Information Studies
<http://www.askeric.org/~rdlankes>

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Revolution**

- Congratulations, Virtual Reference is Real
- Things to Look for in the Coming Year
 - The Advent of Peer Networks
 - The Advent of Assessment
 - The Advent of Research
- Things Yet to be Done
 - Integration of Reference and the Collection
 - Licensing and Policy
 - Standards

My Remarks

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Revolution**

- Clear Milestones and Indicators

- Services

- QuestionPoint, 24/7, LSSI, KnowItNow

- Standards

- NISO AZ, Quality Study

- Events

- VRD4, ALA

- Funding

- LSTA, NSF

Real Virtual Reference

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- The Advent of Peer Networks
 - State Based Resource Centers and Networks
 - Virtual Reference Canada
 - National Science Digital Library
 - National Education Network
 - Law Librarians Network?
- The Advent of Assessment
- The Advent of Research
 - Digital Reference Research Symposium

Things to Look for in the Coming Year

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- Integration of Reference and the Collection
 - Tools to truly enable reference authoring
 - Annotation Services
 - Using reference for metadata creation, and item review
- Licensing and Policy
- Standards
 - Technical Standards that are widespread and integrated with common quality standards

Things Yet to be Done

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- Digital Reference is an opportunity to:
 - Re-examine reference
 - Re-introduce reference
 - Re-energize reference
- Digital Reference is ***THE*** Opportunity to Center the Library on the Librarian!

Continuing the Reference Revolution