Libraries as Community

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Doctor

Old Model: Bag of Symptoms
New Model: Patient Centered Care
Improved Outcomes
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New Model: Patient Centered Care
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Digestive

Thursday, 22 Jan 2009

Digestive Inspection:
- Normal

Digestive auscultation:
- Liver
- Normal abdomen noises
- Retch

Abdominal pain:
- Little pain on the right lower area

Diagnosis:
- No specific diagnosis

Notes:
- Further lab results needed for diagnosis.

Additional information:
- Patient has had abdominal pain for the past week.
- Audio recording of patient's voice available.

Medical records:
- Radiology report: Normal abdominal X-ray.

Patient's well-being:
- Patient is in good spirits, but continues to experience pain.

Next steps:
- Schedule follow-up appointment for further tests.

Healthcare team:
- Doctor: Dr. Anderson
- Nurse: Nurse Smith

Patient history:
- 60-year-old male
- History of peptic ulcer disease
- No recent travel history
Implications

• Shift in the Role of Expertise
  • Holder of Knowledge ➤ Expert Facilitating Knowledge Creation
  • Expertise Comes from the Whole Community

• Shift in Role of Documents
  • Static Containers Authored and Consumed ➤ Living Workflows
Higher Education

- The Flipped Classroom
- Open Access
- Alt Metrics
- Shift in Locus of Innovation
Leading with Our Back Turned

• Building Collections of External Resources

• Viewing People as Users or Customers

• Outreach to Underserved Communities
  • Oral Cultures
The Mission of Librarians is to Improve Society through Facilitating Knowledge Creation in their Communities
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People Not Institutions

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- Access
- Training/Knowledge
- Environment
- Motivation

Created by Conversation

People Not Institutions

Ethical Counter-Balance
Access: To Conversations
Knowledge: Learning by Doing
Knowledge: Learning by Doing
Motivation: Building on an Intrinsic Need
Access: Expertise
Knowledge: By Doing
Tools of Knowledge
Tools of Knowledge
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