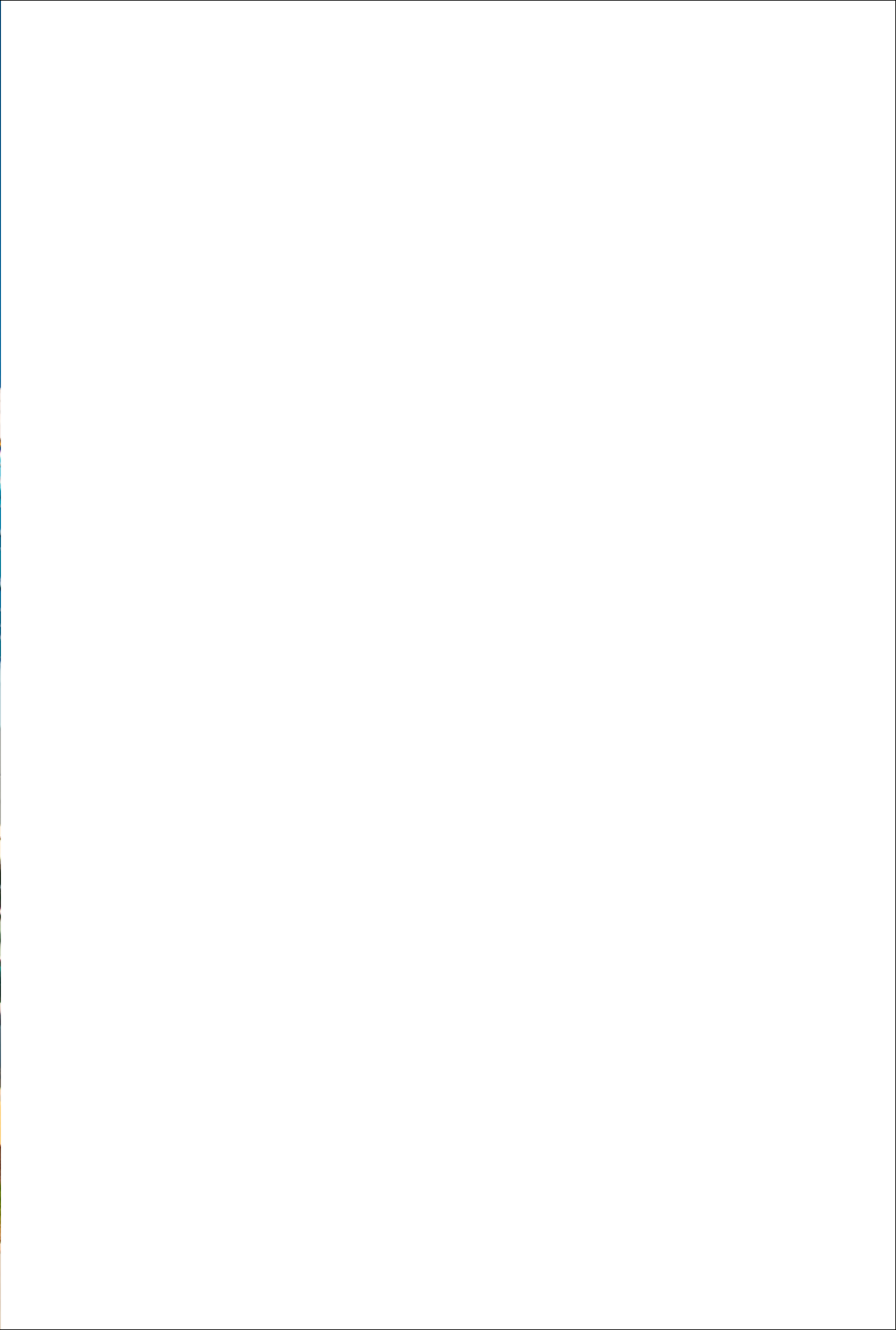


Libraries as Community

R. David Lankes

Professor and Dean's Scholar on New Librarianship
Syracuse University's School of Information Studies

<http://www.DavidLankes.org>



















Doctor

Old Model: Bag of Symptoms

New Model: Patient Centered Care
Improved Outcomes



Doctor

Old Model: Bag of Symptoms

New Model: Patient Centered Care
Improved Outcomes



Handy patients enterprise edition

David (8 month and 10 days)
 (Age: 8 month and 10 days)

Last: Anderson
 First: David
 Birth: 5 January 2009
 Age: 8 month and 10 days
 Patient no: 3

Forms: Hearing (Doctor), Full check (Doctor), Assistant, Billing, Reports, Statistics
 Sheets: On Neurology, On Vascular, On Cardiac, On Respiratory, On Abdomen, Exams, Pathology, Summary, Patient documents, Notes

Meetings:
 2 month checkup: 5 Mar 09 10:00
 1 month checkup: 5 Feb 09 10:00
 Vaccination program: 22 Jan 09 11:00
 10 days checkup: 10 Jan 09 10:00
 Careed for return at home: 9 Jan 09 10:00
 Bath: 5 Jan 09 10:00

Diagnosis:
 General:
 My Diagnosis:
 Social:
 New documents:
 - Abdomen paper: 15 Sep 2009
 - Cardiac exam: 15 Sep 2009
 To do:
 - Card checkup

Notes:
 Father ask many questions, add 10 minutes to consultation.

Current doctor: Dr Herman
 Menu 1 Menu 2 Menu 3 Search

Digestive

Thursday, 22 Jan 2009

Digestive inspection:
 Normal

Digestive auscultation:
 Normal abdomen noises

Digestive palpation:
 Little pain on the right lower area

Liver:
 No hepatomegaly.

Rectal:

Documents manager
 Previous page Next page



Handwritten notes enterprise edition

David, 8 month and 10 day
Age: 8 month and 10 days Patient no: 3

Last: Anderson
First: David
Birth: 5 January 2009

Forms: Hearing (Doctor), Full check (Doctor), Assistant, Billing, Reports, Statistics

Sheets: On Neurology, On Vascular, On Cardiac, On Respiratory, On Abdomen, Exam, Pathology, Summary, Patient documents, Notes

Meetings: 2 month checkup, 4 month checkup, 6 month checkup, 8 month checkup, 10 month checkup, 12 month checkup, 14 month checkup, 16 month checkup, 18 month checkup, 20 month checkup, 22 month checkup, 24 month checkup, 26 month checkup, 28 month checkup, 30 month checkup, 32 month checkup, 34 month checkup, 36 month checkup, 38 month checkup, 40 month checkup, 42 month checkup, 44 month checkup, 46 month checkup, 48 month checkup, 50 month checkup, 52 month checkup

Diagnosis: General, My Diagnosis, Social

Notes: Father ask many questions, add 10 minutes to consultation.

Dr Herman

Menu 1 Menu 2 Menu 3 Search

Digestive

Thursday, 22 Jan 2009

Digestive inspection: Normal

Digestive auscultation: Normal abdomen noises

Digestive palpation: Little pain on the right lower area

Liver: No hepatomegaly.

Rectal:

Page 15
Close
Math
Color
Pen

Documents manager

Previous page Next page



Handwritten notes enterprise edition

David (8 month and 10 day)
Mother: Teacher
Father: Financial advisor
2 events: Married

Last: Anderson
First: David
Birth: 5 January 2009
Age: 8 month and 10 days
Patient no: 3

Forms: Hearing (Doctor), Full check (Control), Assistant, Billing, Reports, Statistics

Sheets: On Neurology, On Vascular, On Cardiac, On Respiratory, On Abdomen, Exam, Pathology, Summary, Patient documents, Notes

Meetings: 2 month checkup (5 Mar 09), 1 month checkup (5 Feb 09), Vaccination program (22 Jan 09), 10 days checkup (10 Jan 09), Care for return at home (9 Jan 09), Bath (5 Jan 09)

Diagnosis: General, My Diagnosis, Social

Notes: Father ask many questions, add 10 minutes to consultation

Current doctor: Dr Herman

Digestive

Thursday, 22 Jan 2009

Digestive inspection: Normal

Digestive auscultation: Normal abdomen noises

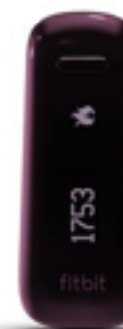
Digestive palpation: Little pain on the right lower area

Liver: No hepatomegaly.

Rectal:

Documents manager

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Handwritten notes enterprise edition

David, 8 month and 10 day
Age: 8 month and 10 days Patient no: 3

Last: Anderson
First: David
Birth: 5 January 2009

Forms: Hearing (Doctor), Full vision (Visual), Assistant, Billing, Reports, Statistics, etc.

Meetings: 2 month checkup, 4 month checkup, 6 month checkup, 8 month checkup, 10 month checkup, 12 month checkup, 14 month checkup, 16 month checkup, 18 month checkup, 20 month checkup, 22 month checkup, 24 month checkup, 26 month checkup, 28 month checkup, 30 month checkup, 32 month checkup, 34 month checkup, 36 month checkup, 38 month checkup, 40 month checkup, 42 month checkup, 44 month checkup, 46 month checkup, 48 month checkup, 50 month checkup, 52 month checkup, 54 month checkup, 56 month checkup, 58 month checkup, 60 month checkup, 62 month checkup, 64 month checkup, 66 month checkup, 68 month checkup, 70 month checkup, 72 month checkup, 74 month checkup, 76 month checkup, 78 month checkup, 80 month checkup, 82 month checkup, 84 month checkup, 86 month checkup, 88 month checkup, 90 month checkup, 92 month checkup, 94 month checkup, 96 month checkup, 98 month checkup, 100 month checkup.

Diagnosis: General, My Diagnosis, Social

Notes: Father ask many questions, add 10 minutes to consultation.

Current doctor: Dr Herman

Menu 1 Menu 2 Menu 3 Search

Digestive

Thursday, 22

Digestive inspection: Normal

Digestive auscultation: Normal abdomen noises

Digestive palpation: Little pain on the right lower area

Liver: No hepatomegaly.

Rectal:

Documents manager

Previous page Next page

MedlinePlus - Health Information from the National Library of Medicine

A service of the U.S. National Library of Medicine
National Institutes of Health

Search MedlinePlus

Men — learn what you need to do to stay healthy

Health Topics | Drugs & Supplements | Videos & Cool Tools

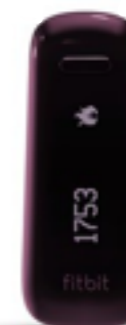
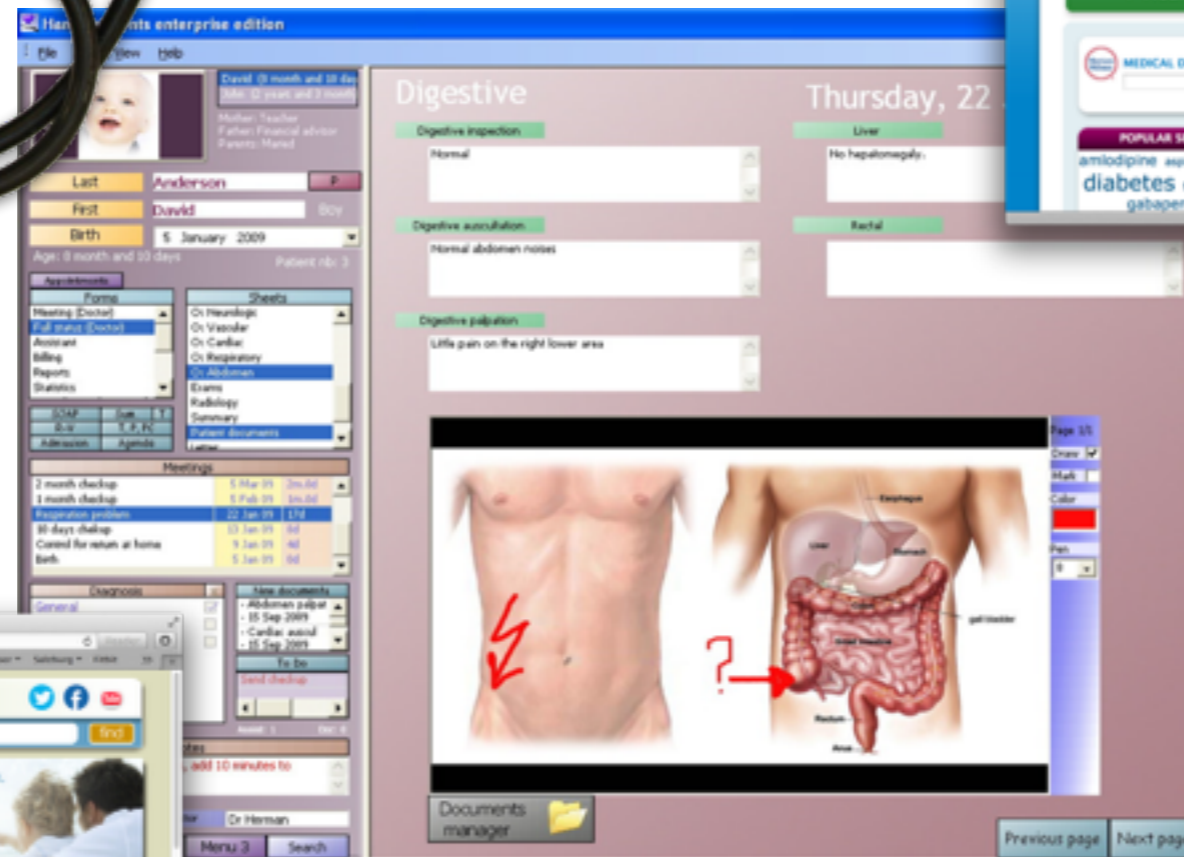
MEDICAL DICTIONARY

POPULAR SEARCHES: amiodipine, aspirin, asthma, diabetes, ibuprofen, gabapentin

About Your Health: General, Seniors, Men, Women, Children

Health News: Gardening, Housework May Help Boost Your Heart Health, Smokers' Skin May Age Faster, Trick-Or-Treating Safety Tips from An ER Doc





Implications

- Shift in the Role of Expertise
 - Holder of Knowledge ➤ Expert Facilitating Knowledge Creation
 - Expertise Comes from the Whole Community
- Shift in Role of Documents
 - Static Containers Authored and Consumed
 - Living Workflows

Higher Education

- The Flipped Classroom
- Open Access
- Alt Metrics
- Shift in Locus of Innovation



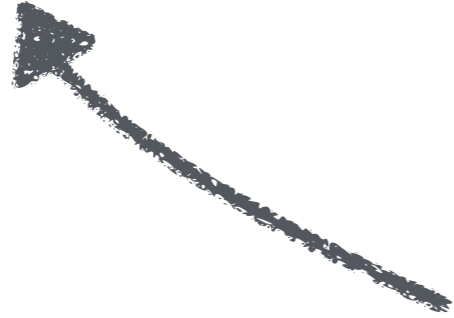
Leading with Our Back Turned



- Building Collections of External Resources
- Viewing People as Users or Customers
- Outreach to Underserved Communities
 - Oral Cultures

**The Mission of Librarians is to Improve Society
through Facilitating Knowledge Creation in their
Communities**

People Not Institutions



The Mission of Librarians is to Improve Society
through Facilitating Knowledge Creation in their
Communities

People Not Institutions

The Mission of Librarians is to Improve Society
through Facilitating Knowledge Creation in their
Communities

Created by Conversation

People Not Institutions

The Mission of Librarians is to Improve Society through Facilitating Knowledge Creation in their Communities

Access

Created by Conversation

People Not Institutions

The Mission of Librarians is to Improve Society through Facilitating Knowledge Creation in their Communities

Access
Training/Knowledge

Created by Conversation

People Not Institutions

The Mission of Librarians is to Improve Society through Facilitating Knowledge Creation in their Communities

- ▶ Access
- ▶ Training/Knowledge
- ▶ Environment

Created by Conversation

People Not Institutions

The Mission of Librarians is to Improve Society through Facilitating Knowledge Creation in their Communities

- ▶ Access
- ▶ Training/Knowledge
- ▶ Environment
- ▶ Motivation

Created by Conversation

People Not Institutions
Ethical Counter-Balance

The Mission of Librarians is to Improve Society through Facilitating Knowledge Creation in their Communities

- ▶ Access
- ▶ Training/Knowledge
- ▶ Environment
- ▶ Motivation

Created by Conversation



human
LIBRARY
everyone has a story to share





Access: To Conversations



Access: To Conversations

Environment: Physical and Intellectual Safety





Knowledge: Learning by Doing



Knowledge: Learning by Doing

Motivation: Building on an Intrinsic Need





Access: Expertise



Access: Expertise
Knowledge: By Doing

Tools of Knowledge

Tools of Knowledge



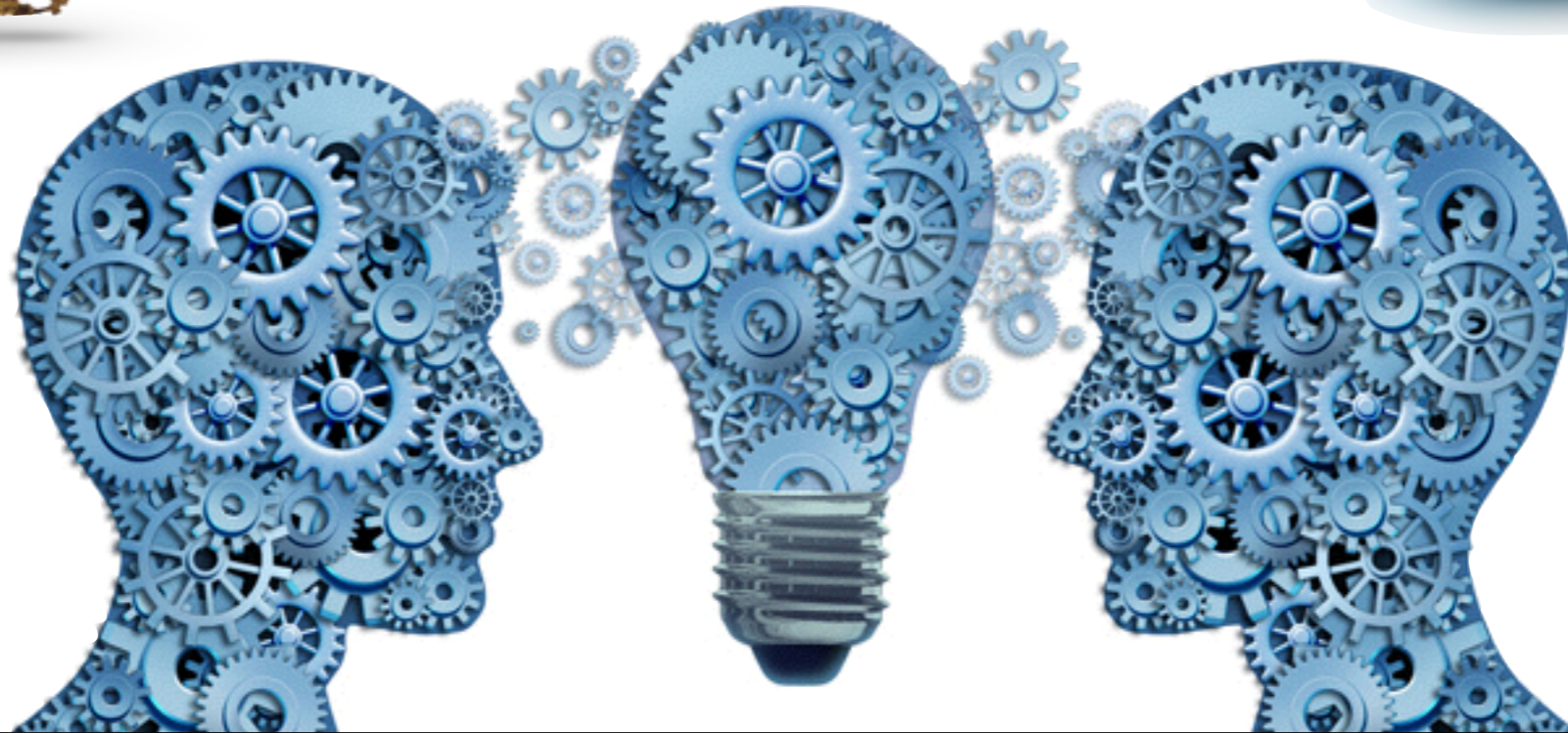
Tools of Knowledge



Tools of Knowledge



Tools of Knowledge



Tools of Knowledge

