Expect More: Our Most Important Conversation

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Conversations Matter
(...they lead to action)
Shaping the Conversation

• We Both Shape and are Shaped by Our Communities

• Today Shaped By

• Tomorrow Shaping
Can 3D Printers Make Libraries Useful Again?
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So... let me get this straight. A place with 3D printing, 3D fab labs, CNC routers and laser cutters is called a library now? Right.....
The role of a library ... They buy, organize and lend books. With some modest variations on that them, that's it. Now you want them to bring in, make available, operate, maintain and oversee power tools of a wide range of capabilities and even wider range of possibilities?

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Starting the Conversation

• Don't ask what members think of the library- it doesn't matter because it's not about you

• Don't ask how the library can help. Members don't know and it is up to you to answer that question

• Instead ask them what problem they need to solve and ensure that they can
Expect More

• From Yourself
• From Your Colleagues
• From Your Community